

# Communications and Digital Technologies

## Budget summary

R million	2026/27				2027/28	2028/29
	Current payments	Transfers and subsidies	Payments for capital assets	Total	Total	Total
<b>MTEF allocation</b>						
Administration	270.7	4.6	4.7	280.0	291.5	286.2
ICT Transformation, Global Partnerships and State-Owned Enterprises Governance	63.1	45.5	0.1	108.7	112.7	115.0
Media and Content	50.6	346.2	0.0	396.9	408.1	412.7
Digital Communication, Access and Services	48.5	1 248.2	0.6	1 297.3	1 349.6	1 399.1
Digital Infrastructure and Technologies	298.6	–	0.5	299.1	312.3	336.0
Digital Society and Economy	60.6	105.4	0.9	166.9	175.0	182.5
<b>Total expenditure estimates</b>	<b>792.3</b>	<b>1 749.9</b>	<b>6.8</b>	<b>2 549.0</b>	<b>2 649.2</b>	<b>2 731.5</b>
Executive authority	Minister of Communications and Digital Technologies					
Accounting officer	Director-General of Communications and Digital Technologies					
Website	<a href="http://www.dcdt.gov.za">www.dcdt.gov.za</a>					

The Estimates of National Expenditure is available at [www.treasury.gov.za](http://www.treasury.gov.za). Additional tables in Excel format can be found at [www.treasury.gov.za](http://www.treasury.gov.za) and [www.vulekamali.gov.za](http://www.vulekamali.gov.za).

## Vote purpose

Create an enabling environment for inclusive growth in the ICT sector by developing policies and legislation that promote infrastructure investment and socioeconomic development.

## Mandate

In an effort to achieve digital inclusion and economic growth, the Department of Communications and Digital Technologies is mandated to enable South Africa's digital transformation by creating an enabling policy and regulatory environment. This is done through the implementation of the 2016 National Integrated ICT Policy White Paper, which provides for the participation of multiple stakeholders for inclusive digital transformation; interventions to reinforce competition and facilitate innovation across the value chain; measures to address issues presented by ICT convergence; and the establishment of a new national postal policy framework. The department's work supports access to information and services to narrow the digital divide by tackling supply-side challenges, including infrastructure rollout; and demand-side considerations to facilitate inclusivity. Key among the legislation from which the department derives its mandate these are the:

- Films and Publications Act (1996), as amended, which provides for the classification of certain films and publications, and establishes the Films and Publications Board and appeals tribunal
- Postal Services Act (1998), as amended, which makes provision for the regulation of postal services
- Broadcasting Act (1999), as amended, which establishes broadcasting policy in South Africa
- Independent Communications Authority of South Africa Act (2000), which establishes the regulator in the sector
- Electronic Communications Act (2005), as amended, which provides the legal framework for convergence in the broadcasting signal distribution and telecommunications sectors. It also allows for the granting of new licences and social obligations; the control of the radio frequency spectrum; and the regulation of electronic communication network services, electronic communication services and broadcasting services.

## Selected performance indicators

**Table 30.1 Performance indicators by programme and related outcome**

Indicator	Programme	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of approved country position papers to support the digital economy per year	ICT Transformation, Global Partnerships and State-owned Enterprises Governance	An enabling environment for investment and improved competitiveness through structural reforms	3	2	3	4	3	3	3
Number of quarterly state-owned entity performance reports analysed per year	Digital Communication, Access and Services		12	12	12	12	12	12	12
	Media and Content		8	8	8	8	8	8	8
	Digital Society and Economy		8	8	8	8	8	8	8
Number of identified connected government institutions maintained as part of phase 1 of the national broadband plan per year	Digital Infrastructure and Technologies		970	970	970	970	948	948	948

## Expenditure overview

Over the medium term, the department will focus on coordinating the maintenance of broadband internet access in underserved areas through the South Africa Connect project, and developing policies and legislation that promote media access, infrastructure investment and socioeconomic development.

Transfers and subsidies to the department's entities and international membership fees account for an estimated 68.6 per cent (R5.4 billion) of its planned spending over the medium term. Of this amount, R1.9 billion is allocated to the South African Post Office for universal service obligations to provide postal services in underserved areas, R1.6 billion is allocated to the Independent Communications Authority of South Africa for regulating the ICT and postal sectors, and R728.8 million is allocated to the South African Broadcasting Corporation for subsidies for its public broadcasting mandate, programme productions, and its Channel Africa international service.

To strengthen its capacity to support the development of responsive policies towards an inclusive digital society that fosters socioeconomic growth, the department plans to fill vacant posts and implement targeted succession planning, retention and development programmes. As a result, spending on compensation of employees is set to increase at an average annual rate of 9.1 per cent, from R287.9 million in 2025/26 to R374 million in 2028/29, in line with the projected increase in the number of personnel from 307 to 338 over the same period. Spending on goods and services accounts for an estimated 17.4 per cent (R1.4 billion) of total spending over the medium term, mostly for computer services for the maintenance of 948 government sites for phase 1 of the South Africa Connect project (R719 million), as well as travel and subsistence, consultants and operating leases for office accommodation.

A decrease of 14.9 per cent (R1.7 billion) in the department's baseline over the MTEF period is due to higher spending in 2025/26 as a result of R1 billion that was rolled over for phase 2 of the South Africa Connect project; and one-off allocations to Sentech amounting to R889 million for dual illumination, which is the cost of operating both digital and analogue systems due to the delay in switching off the analogue broadcasting signal (R189 million); and assistance with broadcast transmission costs (R700 million).

### ***Maintaining broadband in underserved areas***

The department will continue to implement the South Africa Connect project in underserved areas, supported by relevant state-owned entities such as Broadband Infracore, Sentech and the State Information Technology Agency. This is expected to result in 948 government facilities continuing to be provided with connectivity annually as part of phase 1 of the South Africa Connect project. For this purpose, R888.8 million is set aside over the MTEF period in the *Broadband* subprogramme in the *Digital Infrastructure and Technologies* programme.

Phase 2 of the project, which provided affordable internet to underserved areas by connecting government facilities, and providing coverage to households through deploying community Wi-Fi hotspots, comes to an end

after connecting 6 343 government facilities, and creating 32 055 Wi-Fi community hotspots providing coverage to an estimated 5.6 million households.

### Enabling digital transformation and inclusion

The department aims to enable digital transformation and inclusion by revising the South African Broadcasting Corporation Bill to address the corporation's funding model, ensure the public broadcaster remains financially sustainable and independent, and ensure that it adapts technologically to serve the interests of all South Africans in a multiplatform digital environment. The department also plans to develop a white paper on audio and audiovisual media services and online safety, followed by drafting and introducing the Audio and Audiovisual Media Services and Online Safety Bill into Parliament and subsequent implementation of the act in 2028/29. This is expected to modernise the regulatory framework for content services, address the convergence between broadcasting and digital media, and strengthen the mechanisms for protecting users, especially children, from harmful content. In addition, the department plans to develop a strategy on misinformation and disinformation, which is expected to outline policy and institutional measures to counter the spread of misinformation and disinformation, promote media literacy and enhance collaboration with digital platforms, academia and civil society. Spending for these activities is in the *Media and Content* programme's allocation of R1.2 billion over the medium term.

In enabling the creation of a digitally transformed economy and society, the department plans to implement the digital transformation roadmap implementation plan to coordinate national initiatives that promote digital adoption, innovation and inclusivity across economic sectors. The department also plans to develop a national artificial intelligence policy and implementation plan to support innovation and protect citizens' rights. Spending for these activities is within the *Digital Society and Economy* programme's allocation of R524.4 million over the medium term.

## Expenditure trends and estimates

**Table 30.2 Vote expenditure trends by programme and economic classification<sup>1</sup>**

Programmes												
1. Administration												
2. ICT Transformation, Global Partnerships and State-Owned Enterprises Governance												
3. Media and Content												
4. Digital Communication, Access and Services												
5. Digital Infrastructure and Technologies												
6. Digital Society and Economy												
Programme	Audited outcome				Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
Programme 1	225.8	249.5	262.2	266.5	5.7%	6.3%	280.0	291.5	286.2	2.4%	10.8%	
Programme 2	98.6	108.3	92.1	144.7	13.6%	2.8%	108.7	112.7	115.0	-7.4%	4.2%	
Programme 3	342.8	384.7	332.6	358.9	1.5%	8.9%	396.9	408.1	412.7	4.8%	15.4%	
Programme 4	3 886.0	1 182.5	1 335.8	1 341.8	-29.8%	48.9%	1 297.3	1 349.6	1 399.1	1.4%	51.0%	
Programme 5	533.3	1 213.9	755.2	2 175.2	59.8%	29.5%	299.1	312.3	336.0	-46.3%	11.9%	
Programme 6	134.8	140.8	137.3	152.3	4.2%	3.6%	166.9	175.0	182.5	6.2%	6.6%	
<b>Subtotal</b>	<b>5 221.3</b>	<b>3 279.7</b>	<b>2 915.2</b>	<b>4 439.4</b>	<b>-5.3%</b>	<b>100.0%</b>	<b>2 549.0</b>	<b>2 649.2</b>	<b>2 731.5</b>	<b>-14.9%</b>	<b>100.0%</b>	
<b>Total</b>	<b>5 221.3</b>	<b>3 279.7</b>	<b>2 915.2</b>	<b>4 439.4</b>	<b>-5.3%</b>	<b>100.0%</b>	<b>2 549.0</b>	<b>2 649.2</b>	<b>2 731.5</b>	<b>-14.9%</b>	<b>100.0%</b>	
Change to 2025 Budget estimate					-		(8.1)	(23.6)	(61.3)			

**Table 30.2 Vote expenditure trends by programme and economic classification<sup>1</sup> (continued)**

Economic classification	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
<b>Current payments</b>	<b>838.1</b>	<b>1 603.7</b>	<b>1 149.5</b>	<b>1 752.6</b>	<b>27.9%</b>	<b>33.7%</b>	<b>792.3</b>	<b>824.4</b>	<b>850.6</b>	<b>-21.4%</b>	<b>31.1%</b>
Compensation of employees	265.0	270.7	273.2	287.9	2.8%	6.9%	347.1	362.8	374.0	9.1%	13.7%
Goods and services <sup>1</sup>	573.1	1 333.1	876.3	1 464.8	36.7%	26.8%	445.2	461.6	476.5	-31.2%	17.4%
of which:											
Computer services	222.2	1 170.2	722.2	1 256.8	78.2%	21.3%	245.6	263.7	275.9	-39.7%	9.9%
Consultants: Business and advisory services	217.5	3.8	7.3	19.4	-55.3%	1.6%	55.2	33.7	25.0	8.8%	1.4%
Operating leases	27.7	29.8	29.3	33.2	6.2%	0.8%	32.0	33.5	34.2	1.0%	1.3%
Property payments	16.0	14.4	16.6	14.7	-2.8%	0.4%	17.2	18.4	18.6	8.3%	0.7%
Travel and subsistence	54.8	61.6	44.8	52.0	-1.7%	1.3%	46.9	53.1	55.9	2.5%	2.0%
Venues and facilities	3.9	6.4	4.5	34.9	107.6%	0.3%	4.4	6.7	8.5	-37.4%	0.2%
<b>Transfers and subsidies<sup>1</sup></b>	<b>1 960.5</b>	<b>1 663.4</b>	<b>1 761.5</b>	<b>2 673.5</b>	<b>10.9%</b>	<b>50.8%</b>	<b>1 749.9</b>	<b>1 816.4</b>	<b>1 872.8</b>	<b>-11.2%</b>	<b>68.6%</b>
Provinces and municipalities	0.0	0.0	0.0	0.0	6.8%	0.0%	0.0	0.0	0.0	3.5%	0.0%
Departmental agencies and accounts	1 186.6	823.2	804.8	937.5	-7.6%	23.7%	870.1	904.9	933.0	-0.2%	34.2%
Foreign governments and international organisations	35.4	41.1	40.8	46.8	9.7%	1.0%	45.5	47.3	48.8	1.4%	1.8%
Public corporations and private enterprises	735.4	790.9	908.9	1 687.3	31.9%	26.0%	829.7	862.8	889.6	-19.2%	32.6%
Households	3.1	8.1	6.9	2.0	-13.5%	0.1%	4.6	1.4	1.4	-10.3%	0.1%
<b>Payments for capital assets</b>	<b>9.9</b>	<b>5.6</b>	<b>2.3</b>	<b>13.2</b>	<b>10.2%</b>	<b>0.2%</b>	<b>6.8</b>	<b>8.4</b>	<b>8.1</b>	<b>-15.1%</b>	<b>0.3%</b>
Machinery and equipment	8.3	4.6	2.3	11.4	11.5%	0.2%	6.8	8.4	7.2	-14.4%	0.3%
Software and other intangible assets	1.6	1.0	-	1.8	3.0%	0.0%	-	-	0.9	-20.2%	0.0%
<b>Payments for financial assets</b>	<b>2 412.9</b>	<b>7.0</b>	<b>1.9</b>	<b>-</b>	<b>-100.0%</b>	<b>15.3%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total</b>	<b>5 221.3</b>	<b>3 279.7</b>	<b>2 915.2</b>	<b>4 439.4</b>	<b>-5.3%</b>	<b>100.0%</b>	<b>2 549.0</b>	<b>2 649.2</b>	<b>2 731.5</b>	<b>-14.9%</b>	<b>100.0%</b>

1. Tables with expenditure trends, annual budget, adjusted appropriation and audited outcome are available at [www.treasury.gov.za](http://www.treasury.gov.za) and [www.vulekamali.gov.za](http://www.vulekamali.gov.za).

## Transfers and subsidies expenditure trends and estimates

**Table 30.3 Vote transfers and subsidies trends and estimates**

	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R thousand											
<b>Households</b>											
<b>Social benefits</b>											
<b>Current</b>	2 390	2 226	6 862	1 794	-9.1%	0.2%	4 600	1 387	1 429	-7.3%	0.1%
Employee social benefits	1 442	1 858	6 501	1 794	7.6%	0.1%	1 300	1 387	1 429	-7.3%	0.1%
Households	948	368	361	-	-100.0%	-	-	-	-	-	-
Early retirement and voluntary exit programmes	-	-	-	-	-	-	3 300	-	-	-	0.1%
<b>Other transfers to households</b>											
<b>Current</b>	664	5 918	77	184	-34.8%	0.1%	-	-	-	-100.0%	-
Employee social benefits	40	120	59	178	64.5%	-	-	-	-	-100.0%	-
Claims against the state	239	130	-	-	-100.0%	-	-	-	-	-	-
Households	385	5 668	18	6	-75.0%	0.1%	-	-	-	-100.0%	-
<b>Provinces and municipalities</b>											
<b>Provincial agencies and funds</b>											
<b>Current</b>	23	25	23	28	6.8%	-	29	30	31	3.5%	0.0%
Vehicle licences	23	25	23	28	6.8%	-	29	30	31	3.5%	0.0%
<b>Departmental agencies and accounts</b>											
<b>Departmental agencies (non-business entities)</b>											
<b>Current</b>	1 186 638	823 193	804 843	937 480	-7.6%	46.6%	870 141	904 867	932 990	-0.2%	49.8%
Film and Publication Board	102 870	103 860	103 098	107 717	1.5%	5.2%	112 070	116 543	120 165	3.7%	6.4%
Independent Communications Authority of South Africa	769 431	473 947	470 470	588 128	-8.6%	28.6%	506 671	526 891	543 267	-2.6%	29.0%
Universal Service and Access Agency of South Africa	86 033	82 655	81 685	85 344	-0.3%	4.2%	88 793	92 337	95 206	3.7%	5.1%
Universal Service and Access Fund	66 777	64 303	52 629	54 987	-6.3%	3.0%	57 209	59 492	61 341	3.7%	3.3%
Universal Service and Access Fund: Broadcasting digital migration	59 406	-	-	-	-100.0%	0.7%	-	-	-	-	-
National Electronic Media Institute of South Africa	102 121	98 428	96 961	101 304	-0.3%	4.9%	105 398	109 604	113 011	3.7%	6.0%

**Table 30.3 Vote transfers and subsidies trends and estimates (continued)**

R thousand	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
<b>Public corporations and private enterprises</b>											
<b>Other transfers to public corporations</b>											
<b>Current</b>	216 082	266 636	211 060	925 934	62.4%	20.1%	234 169	243 513	251 081	-35.3%	13.4%
South African Broadcasting Corporation: 2024 elections coverage	–	35 000	–	–	–	0.4%	–	–	–	–	–
South African Broadcasting Corporation: Channel Africa	66 581	67 368	56 314	64 256	-1.2%	3.2%	65 957	68 589	70 720	3.2%	3.8%
South African Broadcasting Corporation: Programme productions	15 680	15 865	–	13 856	-4.0%	0.6%	14 416	14 991	15 457	3.7%	0.8%
South African Broadcasting Corporation: Public broadcaster	133 821	148 403	–	147 822	3.4%	5.3%	153 796	159 933	164 904	3.7%	8.8%
South African Broadcasting Corporation: Signal and distribution services	–	–	154 746	–	–	1.9%	–	–	–	–	–
Sentech: Operations	–	–	–	700 000	–	8.7%	–	–	–	-100.0%	–
<b>Capital</b>	–	–	–	189 000	–	2.3%	–	–	–	-100.0%	–
Sentech: Dual illumination costs related to the digital migration project	–	–	–	189 000	–	2.3%	–	–	–	-100.0%	–
<b>Subsidies on products and production</b>											
<b>Current</b>	519 273	524 270	697 815	572 357	3.3%	28.7%	595 488	619 252	638 498	3.7%	34.1%
South African Post Office	519 273	524 270	697 815	572 357	3.3%	28.7%	595 488	619 252	638 498	3.7%	34.1%
<b>Foreign governments and international organisations</b>											
<b>Current</b>	35 406	41 116	40 820	46 771	9.7%	2.0%	45 517	47 333	48 805	1.4%	2.6%
Organisation for Economic Cooperation and Development	218	232	280	290	10.0%	–	729	758	782	39.2%	0.0%
African Telecommunications Union	1 281	1 326	1 408	2 847	30.5%	0.1%	2 073	2 156	2 223	-7.9%	0.1%
DONA Foundation	1 240	1 568	1 576	1 700	11.1%	0.1%	2 113	2 197	2 266	10.1%	0.1%
International Telecommunication Union	22 218	26 587	26 204	30 307	10.9%	1.3%	30 380	31 593	32 575	2.4%	1.7%
Pan African Postal Union	2 123	1 403	1 412	1 527	-10.4%	0.1%	1 589	1 652	1 703	3.7%	0.1%
Smart Africa Alliance	794	913	957	1 000	8.0%	–	–	–	–	-100.0%	–
Universal Postal Union	7 532	9 087	8 983	9 100	6.5%	0.4%	8 633	8 977	9 256	0.6%	0.5%
<b>Total</b>	<b>1 960 476</b>	<b>1 663 384</b>	<b>1 761 500</b>	<b>2 673 548</b>	<b>10.9%</b>	<b>100.0%</b>	<b>1 749 944</b>	<b>1 816 382</b>	<b>1 872 834</b>	<b>-11.2%</b>	<b>100.0%</b>

## Personnel information

**Table 30.4 Vote personnel numbers and cost by salary level and programme<sup>1</sup>**

Programmes												Average growth rate (%)	Average: Salary level/ Total (%)						
Number of posts estimated for 31 March 2026																			
Number of funded posts	Number of posts additional to the establishment	Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment																	
		Actual		Revised estimate		Medium-term expenditure estimate													
		2024/25		2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29						
		Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost								
<b>Communications and Digital Technologies</b>																			
<b>Salary level</b>	<b>346</b>	<b>3</b>	<b>302</b>	<b>273.2</b>	<b>0.9</b>	<b>307</b>	<b>287.9</b>	<b>0.9</b>	<b>346</b>	<b>347.1</b>	<b>1.0</b>	<b>342</b>	<b>362.8</b>	<b>1.1</b>	<b>338</b>	<b>374.0</b>	<b>1.1</b>	<b>3.3%</b>	<b>100.0%</b>
1 – 6	30	2	35	7.0	0.2	31	6.8	0.2	32	7.1	0.2	31	7.2	0.2	31	7.6	0.2	0.2%	9.2%
7 – 10	113	1	95	38.0	0.4	103	44.0	0.4	112	50.3	0.4	110	52.2	0.5	111	55.5	0.5	2.5%	32.4%
11 – 12	96	–	73	77.0	1.1	80	88.9	1.1	95	116.7	1.2	95	116.7	1.2	94	121.4	1.3	5.5%	27.7%
13 – 16	103	–	95	142.5	1.5	89	139.4	1.6	103	170.2	1.7	102	177.9	1.7	98	180.9	1.8	3.3%	29.5%
Other	4	–	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	-0.0%	1.2%
<b>Programme</b>	<b>346</b>	<b>3</b>	<b>302</b>	<b>273.2</b>	<b>0.9</b>	<b>307</b>	<b>287.9</b>	<b>0.9</b>	<b>346</b>	<b>347.1</b>	<b>1.0</b>	<b>342</b>	<b>362.8</b>	<b>1.1</b>	<b>338</b>	<b>374.0</b>	<b>1.1</b>	<b>3.3%</b>	<b>100.0%</b>
Programme 1	186	2	174	127.8	0.7	173	130.0	0.8	186	145.6	0.8	182	150.4	0.8	182	156.7	0.9	1.7%	53.6%
Programme 2	39	–	32	34.2	1.1	33	36.1	1.1	38	44.3	1.2	38	46.7	1.2	37	47.5	1.3	3.9%	11.0%
Programme 3	22	1	15	16.6	1.1	16	19.3	1.2	23	31.4	1.4	23	33.1	1.4	23	34.9	1.5	12.9%	6.7%
Programme 4	33	–	26	29.3	1.1	28	32.4	1.2	35	42.4	1.2	35	44.7	1.3	35	47.2	1.3	7.7%	10.2%
Programme 5	36	–	28	33.8	1.2	27	33.7	1.2	33	43.8	1.3	33	46.2	1.4	31	45.4	1.5	4.7%	9.5%
Programme 6	30	–	27	31.5	1.2	30	36.4	1.2	31	39.6	1.3	31	41.8	1.3	30	42.3	1.4	0.2%	9.0%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.  
2. Rand million.

## Departmental receipts

Table 30.5 Departmental receipts by economic classification

	Audited outcome			Adjusted estimate	Revised estimate	Average growth rate (%)	Average: Receipt item/ Total (%)	Medium-term receipts estimate			Average growth rate (%)	Average: Receipt item/ Total (%)	
	2022/23	2023/24	2024/25					2025/26	2022/23 - 2025/26	2026/27			2027/28
R thousand													
<b>Departmental receipts</b>	<b>6 020</b>	<b>16 669</b>	<b>3 159</b>	<b>543 602</b>	<b>543 602</b>	<b>348.6%</b>	<b>100.0%</b>	<b>2 554</b>	<b>2 580</b>	<b>2 586</b>	<b>-83.2%</b>	<b>100.0%</b>	
Sales of goods and services produced by department	71	73	92	82	82	4.9%	0.1%	84	85	86	1.6%	3.3%	
Administrative fees	3	2	23	6	6	26.0%	–	6	6	6	–	0.2%	
of which:													
Cryptography fees	3	2	23	6	6	26.0%	–	6	6	6	–	0.2%	
Other sales	68	71	69	76	76	3.8%	–	78	79	80	1.7%	3.1%	
of which:													
Commission on insurance	68	71	69	76	76	3.8%	–	78	79	80	1.7%	3.1%	
<b>Interest, dividends and rent on land</b>	<b>5 628</b>	<b>7 507</b>	<b>2 746</b>	<b>543 000</b>	<b>543 000</b>	<b>358.7%</b>	<b>98.1%</b>	<b>1 930</b>	<b>1 930</b>	<b>1 930</b>	<b>-84.7%</b>	<b>75.0%</b>	
Interest	5 570	7 459	2 746	2 905	2 905	-19.5%	3.3%	1 930	1 930	1 930	-12.7%	75.0%	
Dividends	58	48	–	540 095	540 095	2003.8%	94.9%	–	–	–	-100.0%	–	
of which:													
Vodacom shares	58	48	–	–	–	-100.0%	–	–	–	–	–	–	
Telkom shares	–	–	–	540 095	540 095	–	94.8%	–	–	–	-100.0%	–	
Transactions in financial assets and liabilities	321	9 089	321	520	520	17.4%	1.8%	540	565	570	3.1%	21.7%	
<b>Total</b>	<b>6 020</b>	<b>16 669</b>	<b>3 159</b>	<b>543 602</b>	<b>543 602</b>	<b>348.6%</b>	<b>100.0%</b>	<b>2 554</b>	<b>2 580</b>	<b>2 586</b>	<b>-83.2%</b>	<b>100.0%</b>	

## Programme 1: Administration

### Programme purpose

Provide strategic leadership, management and support services to the department.

### Expenditure trends and estimates

Table 30.6 Administration expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)	
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27			2027/28
R million												
Ministry	4.6	4.9	5.0	5.4	6.0%	2.0%	6.1	6.0	6.5	6.2%	2.2%	
Departmental Management	54.6	68.4	69.7	70.4	8.8%	26.2%	72.2	72.0	67.7	-1.3%	24.7%	
Corporate Services	88.1	94.0	104.7	98.2	3.7%	38.3%	102.4	116.9	111.4	4.3%	38.6%	
Financial Management	45.5	48.1	49.3	57.1	7.9%	19.9%	63.3	59.4	63.0	3.3%	21.7%	
Office Accommodation	33.1	34.2	33.6	35.5	2.4%	13.6%	36.0	37.3	37.6	1.9%	12.9%	
<b>Total</b>	<b>225.8</b>	<b>249.5</b>	<b>262.2</b>	<b>266.5</b>	<b>5.7%</b>	<b>100.0%</b>	<b>280.0</b>	<b>291.5</b>	<b>286.2</b>	<b>2.4%</b>	<b>100.0%</b>	
Change to 2025												
Budget estimate				–			0.2	(4.7)	(23.3)			
<b>Economic classification</b>												
<b>Current payments</b>	<b>215.3</b>	<b>242.4</b>	<b>254.1</b>	<b>255.6</b>	<b>5.9%</b>	<b>96.3%</b>	<b>270.7</b>	<b>283.6</b>	<b>279.8</b>	<b>3.1%</b>	<b>97.3%</b>	
Compensation of employees	118.2	129.7	127.8	130.0	3.2%	50.4%	145.6	150.4	156.7	6.4%	52.8%	
Goods and services	97.1	112.7	126.3	125.6	9.0%	46.0%	125.2	133.3	123.1	-0.7%	44.5%	
of which:												
Audit costs: External	5.5	5.4	5.7	9.9	21.3%	2.6%	4.9	5.9	8.1	-6.3%	2.2%	
Computer services	17.3	19.0	18.4	23.7	11.1%	7.8%	18.9	19.8	17.3	-9.9%	6.5%	
Consultants: Business and advisory services	1.4	1.8	1.8	3.5	35.8%	0.8%	9.9	10.2	6.7	24.1%	3.1%	
Operating leases	27.3	29.4	28.8	32.3	5.7%	11.7%	30.7	32.2	32.7	0.5%	11.1%	
Property payments	15.7	14.4	16.6	14.7	-2.3%	6.1%	17.2	18.4	18.6	8.3%	6.3%	
Travel and subsistence	17.4	24.6	19.8	18.1	1.3%	8.0%	19.1	20.5	15.7	-4.7%	6.4%	
<b>Transfers and subsidies</b>	<b>1.4</b>	<b>2.1</b>	<b>6.3</b>	<b>1.9</b>	<b>10.8%</b>	<b>1.2%</b>	<b>4.6</b>	<b>1.4</b>	<b>1.5</b>	<b>-7.9%</b>	<b>0.9%</b>	
Provinces and municipalities	0.0	0.0	0.0	0.0	15.9%	0.0%	0.0	0.0	0.0	3.5%	0.0%	
Households	1.4	2.1	6.3	1.8	10.7%	1.2%	4.6	1.4	1.4	-8.1%	0.9%	
<b>Payments for capital assets</b>	<b>8.7</b>	<b>5.0</b>	<b>1.7</b>	<b>9.1</b>	<b>1.3%</b>	<b>2.4%</b>	<b>4.7</b>	<b>6.4</b>	<b>4.9</b>	<b>-18.6%</b>	<b>1.9%</b>	
Machinery and equipment	7.1	4.0	1.7	7.3	0.9%	2.0%	4.7	6.4	4.1	-17.3%	1.8%	
Software and other intangible assets	1.6	1.0	–	1.8	3.0%	0.4%	–	–	0.8	-24.0%	0.1%	
<b>Payments for financial assets</b>	<b>0.4</b>	<b>0.1</b>	<b>0.1</b>	<b>–</b>	<b>-100.0%</b>	<b>0.1%</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	
<b>Total</b>	<b>225.8</b>	<b>249.5</b>	<b>262.2</b>	<b>266.5</b>	<b>5.7%</b>	<b>100.0%</b>	<b>280.0</b>	<b>291.5</b>	<b>286.2</b>	<b>2.4%</b>	<b>100.0%</b>	
Proportion of total programme expenditure to vote expenditure	4.3%	7.6%	9.0%	6.0%	–	–	11.0%	11.0%	10.5%	–	–	

**Table 30.6 Administration expenditure trends and estimates by subprogramme and economic classification (continued)**

Details of transfers and subsidies	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)	
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28			2028/29
	2025/26 - 2028/29		2026/27 - 2028/29									
R million												
<b>Households</b>												
<b>Social benefits</b>												
<b>Current</b>	1.1	1.8	6.3	1.7	15.4%	1.1%	4.6	1.4	1.4	-4.9%	0.9%	
Employee social benefits	1.1	1.8	6.3	1.7	15.4%	1.1%	1.3	1.4	1.4	-4.9%	0.5%	
Early retirement and voluntary exit programmes	–	–	–	–	–	–	3.3	–	–	–	0.4%	
<b>Other transfers to households</b>												
<b>Current</b>	0.3	0.2	0.0	0.2	-13.5%	0.1%	–	–	–	-100.0%	–	
Employee social benefits	0.0	0.1	0.0	0.2	70.4%	–	–	–	–	-100.0%	–	
Claims against the state	0.2	0.1	–	–	-100.0%	–	–	–	–	–	–	
<b>Provinces and municipalities</b>												
<b>Provincial agencies and funds</b>												
<b>Current</b>	0.0	0.0	0.0	0.0	15.9%	–	0.0	0.0	0.0	3.5%	0.0%	
Vehicle licences	0.0	0.0	0.0	0.0	15.9%	–	0.0	0.0	0.0	3.5%	0.0%	

## Personnel information

**Table 30.7 Administration personnel numbers and cost by salary level<sup>1</sup>**

Number of posts estimated for 31 March 2026	Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment															Average growth rate (%)	Average: Salary level/ Total (%)		
	Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25	2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29						
<b>Administration</b>			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	186	2	174	127.8	0.7	173	130.0	0.8	186	145.6	0.8	182	150.4	0.8	182	156.7	0.9	1.7%	100.0%
1 – 6	26	2	31	5.8	0.2	27	5.5	0.2	29	6.1	0.2	28	6.1	0.2	28	6.4	0.2	1.2%	15.5%
7 – 10	75	–	63	24.8	0.4	69	28.7	0.4	75	33.0	0.4	73	34.0	0.5	74	36.3	0.5	2.4%	40.4%
11 – 12	46	–	39	37.2	1.0	41	41.3	1.0	45	47.5	1.1	45	50.1	1.1	45	52.6	1.2	3.2%	24.5%
13 – 16	35	–	37	51.2	1.4	32	45.8	1.4	33	50.1	1.5	32	51.4	1.6	31	52.6	1.7	-1.1%	17.5%
Other	4	–	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	4	8.8	2.2	–	2.2%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Programme 2: ICT Transformation, Global Partnerships and State-owned Enterprises Governance

### Programme purpose

Lead and create an enabling legislative and operational environment to drive the delivery of ICT transformation, global partnerships and state-owned enterprise governance services and programmes.

### Objectives

- Advance South Africa's ICT interests in regional and international forums to secure partnerships for economic growth and development over the medium term by developing and approving 3 country position papers per year focused on the BRICS, International Telecommunication Union and African Telecommunications Union plenipotentiary conferences.
- Monitor the participation of women, young people, people with disabilities, and small, medium and micro enterprises in the department and its entities' procurement over the medium term.
- Review and submit applications for the equity equivalent investment programmes to the Department of Trade, Industry and Competition over the medium term.
- Facilitate 4 shareholder compacts per year over the medium term for schedule 2 and 3B state-owned enterprises and submit them to the minister for consideration and approval.

## Subprogrammes

- *Programme Management for ICT Transformation, Global Partnerships and State-owned Enterprise Governance* provides for the overall management of the programme.
- *International Relations, Partnerships and Stakeholder Management* oversees the delivery of international relations, partnerships and stakeholder management services and related programmes to position and enable the department to influence the local and global ICT agenda.
- *State-owned Enterprise Governance and Investment Management* oversees the provision of corporate governance and support services for the department's entities.
- *ICT Sector Transformation Programmes* oversees and promotes the delivery of mainstreaming services and related programmes on gender, and for children, young people and people with disabilities.

## Expenditure trends and estimates

**Table 30.8 ICT Transformation, Global Partnerships and State-owned Enterprises Governance expenditure trends and estimates by subprogramme and economic classification**

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
Programme Management for ICT Transformation, Global Partnerships and State-owned Enterprise Governance	3.0	0.9	1.6	3.6	6.1%	2.0%	4.2	4.8	4.8	10.1%	4.1%
International Relations, Partnerships and Stakeholder Management	74.2	86.0	67.5	118.6	16.9%	78.1%	74.5	77.7	81.7	-11.7%	69.5%
State-owned Enterprise Governance and Investment Management	4.6	5.9	5.8	8.8	24.0%	5.7%	13.9	11.4	10.6	6.3%	10.7%
ICT Sector Transformation Programmes	16.8	15.5	17.2	13.7	-6.5%	14.2%	16.1	18.8	17.9	9.3%	15.7%
<b>Total</b>	<b>98.6</b>	<b>108.3</b>	<b>92.1</b>	<b>144.7</b>	<b>13.6%</b>	<b>100.0%</b>	<b>108.7</b>	<b>112.7</b>	<b>115.0</b>	<b>-7.4%</b>	<b>100.0%</b>
Change to 2025 Budget estimate				-			(1.9)	(0.7)	(1.6)		
<b>Economic classification</b>											
<b>Current payments</b>	<b>62.7</b>	<b>66.9</b>	<b>50.9</b>	<b>96.7</b>	<b>15.5%</b>	<b>62.5%</b>	<b>63.1</b>	<b>65.2</b>	<b>65.4</b>	<b>-12.2%</b>	<b>57.6%</b>
Compensation of employees	45.1	43.6	34.2	36.1	-7.2%	35.8%	44.3	46.7	47.5	9.6%	41.2%
Goods and services	17.6	23.2	16.7	60.7	51.1%	26.6%	18.8	18.5	17.8	-33.5%	16.4%
of which:											
Administrative fees	0.4	0.6	0.5	1.6	56.5%	0.7%	0.7	1.0	0.8	-21.4%	0.7%
Advertising	1.5	2.7	1.0	1.4	-3.5%	1.5%	1.4	1.5	0.3	-38.1%	0.9%
Computer services	-	-	-	-	-	-	2.0	-	-	-	0.6%
Contractors	0.1	3.1	0.5	4.4	237.4%	1.8%	2.5	1.7	1.7	-27.2%	1.8%
Travel and subsistence	10.3	10.7	10.2	17.2	18.6%	10.9%	7.4	8.6	8.2	-21.8%	7.2%
Venues and facilities	2.6	4.5	2.7	31.3	128.0%	9.3%	1.8	1.9	2.9	-54.7%	2.0%
<b>Transfers and subsidies</b>	<b>35.7</b>	<b>41.3</b>	<b>41.0</b>	<b>46.8</b>	<b>9.4%</b>	<b>37.1%</b>	<b>45.5</b>	<b>47.3</b>	<b>48.8</b>	<b>1.4%</b>	<b>42.1%</b>
Foreign governments and international organisations	35.4	41.1	40.8	46.8	9.7%	37.0%	45.5	47.3	48.8	1.4%	42.1%
Households	0.3	0.2	0.2	-	-100.0%	0.1%	-	-	-	-	-
<b>Payments for capital assets</b>	<b>0.2</b>	<b>0.2</b>	<b>0.1</b>	<b>1.2</b>	<b>95.7%</b>	<b>0.4%</b>	<b>0.1</b>	<b>0.1</b>	<b>0.8</b>	<b>-12.1%</b>	<b>0.3%</b>
Machinery and equipment	0.2	0.2	0.1	1.2	95.7%	0.4%	0.1	0.1	0.8	-12.1%	0.3%
<b>Payments for financial assets</b>	<b>-</b>	<b>-</b>	<b>0.0</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total</b>	<b>98.6</b>	<b>108.3</b>	<b>92.1</b>	<b>144.7</b>	<b>13.6%</b>	<b>100.0%</b>	<b>108.7</b>	<b>112.7</b>	<b>115.0</b>	<b>-7.4%</b>	<b>100.0%</b>
<b>Proportion of total programme expenditure to vote expenditure</b>	<b>1.9%</b>	<b>3.3%</b>	<b>3.2%</b>	<b>3.3%</b>	<b>-</b>	<b>-</b>	<b>4.3%</b>	<b>4.3%</b>	<b>4.2%</b>	<b>-</b>	<b>-</b>

**Table 30.8 ICT Transformation, Global Partnerships and State-owned Enterprises Governance expenditure trends and estimates by subprogramme and economic classification (continued)**

Details of transfers and subsidies	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)	
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28			2028/29
	2022/23 - 2025/26	2026/27 - 2028/29	2027/28 - 2028/29									
R million												
<b>Households</b>												
<b>Social benefits</b>												
<b>Current</b>	0.3	0.1	0.2	–	-100.0%	0.1%	–	–	–	–	–	
Households	0.3	0.1	0.2	–	-100.0%	0.1%	–	–	–	–	–	
<b>Other transfers to households</b>												
<b>Current</b>	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–	
Households	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–	
<b>Foreign governments and international organisations</b>												
<b>Current</b>	35.4	41.1	40.8	46.8	9.7%	37.0%	45.5	47.3	48.8	1.4%	42.1%	
Organisation for Economic Cooperation and Development	0.2	0.2	0.3	0.3	10.0%	0.2%	0.7	0.8	0.8	39.2%	0.7%	
African Telecommunications Union	1.3	1.3	1.4	2.8	30.5%	1.5%	2.1	2.2	2.2	-7.9%	1.9%	
DONA Foundation	1.2	1.6	1.6	1.7	11.1%	1.4%	2.1	2.2	2.3	10.1%	2.0%	
International Telecommunication Union	22.2	26.6	26.2	30.3	10.9%	23.7%	30.4	31.6	32.6	2.4%	28.1%	
Pan African Postal Union	2.1	1.4	1.4	1.5	-10.4%	1.5%	1.6	1.7	1.7	3.7%	1.5%	
Smart Africa Alliance	0.8	0.9	1.0	1.0	8.0%	0.8%	–	–	–	-100.0%	–	
Universal Postal Union	7.5	9.1	9.0	9.1	6.5%	7.8%	8.6	9.0	9.3	0.6%	8.0%	

## Personnel information

**Table 30.9 ICT Transformation, Global Partnerships and State-owned Enterprises Governance personnel numbers and cost by salary level<sup>1</sup>**

Number of posts estimated for 31 March 2026	Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment															Average growth rate (%)	Average: Salary level/ Total (%)		
	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25	2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29											
<b>ICT Transformation, Global Partnerships and State-owned Enterprises Governance</b>																			
<b>Salary level</b>	39	–	32	34.2	1.1	33	36.1	1.1	38	44.3	1.2	38	46.7	1.2	37	47.5	1.3	3.9%	100.0%
1 – 6	2	–	2	0.6	0.3	2	0.6	0.3	1	0.3	0.3	1	0.4	0.4	1	0.4	0.4	-20.6%	2.7%
7 – 10	9	–	9	4.2	0.5	10	5.0	0.5	10	5.3	0.5	10	5.6	0.6	10	5.9	0.6	–	26.5%
11 – 12	15	–	7	8.0	1.1	8	9.6	1.2	14	16.8	1.2	14	17.7	1.3	14	18.7	1.3	20.5%	37.2%
13 – 16	13	–	14	21.4	1.5	13	20.8	1.6	13	21.9	1.7	13	23.1	1.8	12	22.6	1.9	-2.6%	33.6%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Programme 3: Media and Content

### Programme purpose

Lead and create an enabling legislative and operational environment to drive the delivery of media and content services and related programmes, and provide entity oversight services to ensure performance, financial viability and sustainability.

### Objectives

- Enable digital transformation and inclusion by:
  - revising the South African Broadcasting Corporation Bill by March 2027
  - revising the draft audio and audiovisual media services and online safety bill and submitting it to the minister for approval by March 2027
  - developing a strategy on misinformation and disinformation by March 2027.

## Subprogrammes

- *Programme Management for Media and Content* provides for the overall management of the programme.
- *Content Classification and Online Safety* oversees the development, review and monitoring of the implementation of content classification and online safety policies and strategies to ensure a safe digital environment, and provides oversight services to ensure the performance, financial viability and sustainability of the Film and Publication Board.
- *Public and Community Media Services* oversees the review, development and implementation of policy frameworks, innovative strategic reforms and plans that govern the delivery of public and community media services, and provides oversight services to ensure the performance, financial viability and sustainability of the South African Broadcasting Corporation.
- *Audiovisual and Digital Media Industry Support and Services* oversees the review, development and implementation of policy frameworks, innovative strategic reforms and plans that govern the delivery of support services for the audiovisual and digital media industry.

## Expenditure trends and estimates

**Table 30.10 Media and Content expenditure trends and estimates by subprogramme and economic classification**

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million											
Programme Management for Media and Content	1.6	1.1	1.1	2.0	7.7%	0.4%	4.2	5.0	5.0	34.3%	1.2%
Content Classification and Online Safety	103.1	104.2	108.1	115.0	3.7%	30.3%	126.8	128.4	132.2	4.7%	31.8%
Public and Community Media Services	228.6	272.3	215.8	231.5	0.4%	66.8%	249.2	259.5	262.7	4.3%	63.3%
Audiovisual and Digital Media Industry Support and Services	9.5	7.1	7.5	10.3	2.5%	2.4%	16.6	15.3	12.9	8.0%	3.7%
<b>Total</b>	<b>342.8</b>	<b>384.7</b>	<b>332.6</b>	<b>358.9</b>	<b>1.5%</b>	<b>100.0%</b>	<b>396.9</b>	<b>408.1</b>	<b>412.7</b>	<b>4.8%</b>	<b>100.0%</b>
Change to 2025 Budget estimate				-			31.1	20.7	14.3		
<b>Economic classification</b>											
<b>Current payments</b>	<b>11.1</b>	<b>8.4</b>	<b>18.3</b>	<b>25.0</b>	<b>31.1%</b>	<b>4.4%</b>	<b>50.6</b>	<b>48.0</b>	<b>41.5</b>	<b>18.4%</b>	<b>11.5%</b>
Compensation of employees	10.1	6.7	16.6	19.3	23.9%	3.7%	31.4	33.1	34.9	21.9%	8.2%
Goods and services	1.0	1.7	1.8	5.7	81.2%	0.7%	19.2	15.0	6.6	4.9%	3.3%
of which:											
Communication	0.2	0.2	0.7	0.3	6.9%	0.1%	0.3	0.3	0.2	-11.7%	0.1%
Consultants: Business and advisory services	-	0.0	-	2.7	-	0.2%	15.0	9.4	2.3	-5.2%	2.2%
Consumables: Stationery, printing and office supplies	0.0	0.0	-	0.1	18.7%	0.0%	0.1	0.4	0.3	53.2%	0.1%
Travel and subsistence	0.6	1.4	1.0	1.5	34.8%	0.3%	3.2	3.7	2.3	15.4%	0.7%
Training and development	0.0	-	-	0.1	32.1%	0.0%	0.1	0.2	0.1	6.6%	0.0%
Venues and facilities	-	-	-	0.7	-	0.0%	0.1	0.6	0.6	-2.2%	0.1%
<b>Transfers and subsidies</b>	<b>319.3</b>	<b>376.3</b>	<b>314.2</b>	<b>333.7</b>	<b>1.5%</b>	<b>94.7%</b>	<b>346.2</b>	<b>360.1</b>	<b>371.2</b>	<b>3.6%</b>	<b>88.5%</b>
Departmental agencies and accounts	102.9	103.9	103.1	107.7	1.5%	29.4%	112.1	116.5	120.2	3.7%	28.6%
Public corporations and private enterprises	216.1	266.6	211.1	225.9	1.5%	64.8%	234.2	243.5	251.1	3.6%	59.8%
Households	0.3	5.8	0.1	0.0	-81.5%	0.4%	-	-	-	-100.0%	-
<b>Payments for capital assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.2</b>	<b>-</b>	<b>0.0%</b>	<b>0.0</b>	<b>0.0</b>	<b>-</b>	<b>-100.0%</b>	<b>0.0%</b>
Machinery and equipment	-	-	-	0.2	-	0.0%	0.0	0.0	-	-100.0%	0.0%
Payments for financial assets	12.5	-	-	-	-100.0%	0.9%	-	-	-	-	-
<b>Total</b>	<b>342.8</b>	<b>384.7</b>	<b>332.6</b>	<b>358.9</b>	<b>1.5%</b>	<b>100.0%</b>	<b>396.9</b>	<b>408.1</b>	<b>412.7</b>	<b>4.8%</b>	<b>100.0%</b>
Proportion of total programme expenditure to vote expenditure	6.6%	11.7%	11.4%	8.1%	-	-	15.6%	15.4%	15.1%	-	-

**Table 30.10 Media and Content expenditure trends and estimates by subprogramme and economic classification (continued)**

Details of transfers and subsidies	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)	
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28			2028/29
	2022/23 - 2025/26	2026/27 - 2028/29	2026/27 - 2028/29									
R million												
<b>Households</b>												
<b>Social benefits</b>												
<b>Current</b>	0.3	0.2	0.1	–	-100.0%	–	–	–	–	–	–	
Households	0.3	0.2	0.1	–	-100.0%	–	–	–	–	–	–	
<b>Other transfers to households</b>												
<b>Current</b>	0.0	5.6	–	0.0	-20.6%	0.4%	–	–	–	-100.0%	–	
Households	0.0	5.6	–	0.0	-20.6%	0.4%	–	–	–	-100.0%	–	
<b>Departmental agencies and accounts</b>												
<b>Departmental agencies (non-business entities)</b>												
<b>Current</b>	102.9	103.9	103.1	107.7	1.5%	29.4%	112.1	116.5	120.2	3.7%	28.6%	
Film and Publication Board	102.9	103.9	103.1	107.7	1.5%	29.4%	112.1	116.5	120.2	3.7%	28.6%	
<b>Public corporations and private enterprises</b>												
<b>Other transfers to public corporations</b>												
<b>Current</b>	216.1	266.6	211.1	225.9	1.5%	64.8%	234.2	243.5	251.1	3.6%	59.8%	
South African Broadcasting Corporation: 2024 elections coverage	–	35.0	–	–	–	2.5%	–	–	–	–	–	
South African Broadcasting Corporation: Channel Africa	66.6	67.4	56.3	64.3	-1.2%	17.9%	66.0	68.6	70.7	3.2%	16.9%	
South African Broadcasting Corporation: Programme productions	15.7	15.9	–	13.9	-4.0%	3.2%	14.4	15.0	15.5	3.7%	3.7%	
South African Broadcasting Corporation: Public broadcaster	133.8	148.4	–	147.8	3.4%	30.3%	153.8	159.9	164.9	3.7%	39.3%	
South African Broadcasting Corporation: Signal and distribution services	–	–	154.7	–	–	10.9%	–	–	–	–	–	

## Personnel information

**Table 30.11 Media and Content personnel numbers and cost by salary level<sup>1</sup>**

Media and Content	Number of posts estimated for 31 March 2026		Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment									Average growth rate (%)	Average: Salary level/ Total (%)						
	Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25	2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29										
<b>Salary level</b>	<b>22</b>	<b>1</b>	<b>15</b>	<b>16.6</b>	<b>1.1</b>	<b>16</b>	<b>19.3</b>	<b>1.2</b>	<b>23</b>	<b>31.4</b>	<b>1.4</b>	<b>23</b>	<b>33.1</b>	<b>1.4</b>	<b>23</b>	<b>34.9</b>	<b>1.5</b>	<b>12.9%</b>	<b>100.0%</b>
7 – 10	5	1	5	1.9	0.4	4	1.6	0.4	4	1.7	0.4	4	1.8	0.5	4	1.9	0.5	–	17.4%
11 – 12	6	–	3	3.5	1.2	5	5.9	1.2	6	7.5	1.2	6	7.9	1.3	6	8.3	1.4	6.3%	26.1%
13 – 16	11	–	7	11.2	1.6	7	11.8	1.7	13	22.2	1.7	13	23.4	1.8	13	24.7	1.9	22.9%	56.5%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Programme 4: Digital Communication, Access and Services

### Programme purpose

Lead and create an enabling legislative and operational environment to drive the delivery of digital communication, access and related programmes, and provide entity oversight services to ensure performance, financial viability and sustainability.

### Objectives

- Enable a modern, inclusive policy and regulatory environment for digital transformation by developing 4 digital economy masterplan implementation reports per year over the medium term.
- Improve the performance of the department's state-owned entities through analysing and submitting recommendations on all received performance and compliance reports over the medium term.

## Subprogrammes

- *Programme Management for Digital Communication Access, and Services* provides for the overall management of the programme.
- *Regulatory Compliance* oversees and reviews the development and implementation of legislative, regulatory and strategic frameworks aligned with the Electronic Communications and Transactions Act (2002) and Regulation of Interception of Communications and Provision of Communication-related Information Act (2002). This subprogramme also makes transfers to the Independent Communications Authority of South Africa.
- *Digital and Postal Access and Services* ensures that private postal operators and entities such as the Universal Service and Access Agency of South Africa, the Universal Service and Access Fund and the South African Post Office meet public service obligations and provides oversight to ensure the performance, financial viability and sustainability of these entities; and makes transfers to the Universal Service and Access Agency of South Africa, the Universal Service and Access Fund and the South African Post Office to provide subsidies for the fulfilment of their universal service and access mandates.
- *Digital Enterprise Development and Small, Medium and Micro Enterprise Support* oversees the design and monitoring of the implementation of digital enterprise development support strategies and programmes for small, medium and micro enterprises to bridge the digital divide and ensure equitable access to digital opportunities for all citizens.

## Expenditure trends and estimates

**Table 30.12 Digital Communication, Access and Services expenditure trends and estimates by subprogramme and economic classification**

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million					2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
Programme Management for Digital Communication, Access and Services	3.3	3.7	3.2	3.5	1.8%	0.2%	4.2	4.5	5.0	12.7%	0.3%
Regulatory Compliance	769.7	474.0	470.5	588.4	-8.6%	29.7%	514.3	533.2	548.7	-2.3%	39.5%
Digital and Postal Access and Services	3 108.1	700.1	858.0	742.9	-37.9%	69.8%	767.2	801.1	833.3	3.9%	59.4%
Digital Enterprise Development and Small, Medium and Micro Enterprise Support	4.8	4.7	4.1	7.0	13.0%	0.3%	11.6	10.8	12.1	20.1%	0.9%
<b>Total</b>	<b>3 886.0</b>	<b>1 182.5</b>	<b>1 335.8</b>	<b>1 341.8</b>	<b>-29.8%</b>	<b>100.0%</b>	<b>1 297.3</b>	<b>1 349.6</b>	<b>1 399.1</b>	<b>1.4%</b>	<b>100.0%</b>
Change to 2025 Budget estimate				-			(8.3)	(13.3)	(24.9)		
<b>Economic classification</b>											
<b>Current payments</b>	<b>44.0</b>	<b>37.1</b>	<b>32.6</b>	<b>40.1</b>	<b>-3.0%</b>	<b>2.0%</b>	<b>48.5</b>	<b>51.1</b>	<b>59.7</b>	<b>14.2%</b>	<b>3.9%</b>
Compensation of employees	36.1	31.9	29.3	32.4	-3.5%	1.7%	42.4	44.7	47.2	13.3%	3.3%
Goods and services	7.9	5.2	3.2	7.7	-1.0%	0.3%	6.2	6.4	12.6	17.9%	0.6%
of which:											
Advertising	1.2	0.5	0.2	0.5	-26.4%	0.0%	0.3	0.3	0.7	9.7%	0.0%
Catering: Departmental activities	0.0	0.3	0.2	0.8	149.4%	0.0%	0.7	0.3	0.5	-15.4%	0.0%
Communication	0.6	0.5	0.5	0.8	10.9%	0.0%	0.5	0.6	0.9	6.6%	0.1%
Consultants: Business and advisory services	3.0	-	-	0.3	-52.1%	0.0%	0.1	0.3	1.5	67.2%	0.0%
Consumables: Stationery, printing and office supplies	0.0	0.3	0.0	0.3	97.4%	0.0%	0.5	0.4	0.9	37.8%	0.0%
Travel and subsistence	2.2	2.4	2.2	3.8	19.7%	0.1%	3.0	3.4	5.2	10.6%	0.3%
<b>Transfers and subsidies</b>	<b>1 441.8</b>	<b>1 145.2</b>	<b>1 302.7</b>	<b>1 300.8</b>	<b>-3.4%</b>	<b>67.0%</b>	<b>1 248.2</b>	<b>1 298.0</b>	<b>1 338.3</b>	<b>1.0%</b>	<b>96.0%</b>
Departmental agencies and accounts	922.2	620.9	604.8	728.5	-7.6%	37.1%	652.7	678.7	699.8	-1.3%	50.2%
Public corporations and private enterprises	519.3	524.3	697.8	572.4	3.3%	29.9%	595.5	619.3	638.5	3.7%	45.8%
Households	0.2	0.1	0.1	0.0	-74.7%	0.0%	-	-	-	-100.0%	-
<b>Payments for capital assets</b>	<b>0.3</b>	<b>0.2</b>	<b>0.5</b>	<b>0.8</b>	<b>49.7%</b>	<b>0.0%</b>	<b>0.6</b>	<b>0.5</b>	<b>1.0</b>	<b>6.6%</b>	<b>0.1%</b>
Machinery and equipment	0.3	0.2	0.5	0.8	49.7%	0.0%	0.6	0.5	1.0	6.6%	0.1%
<b>Payments for financial assets</b>	<b>2 400.0</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>31.0%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total</b>	<b>3 886.0</b>	<b>1 182.5</b>	<b>1 335.8</b>	<b>1 341.8</b>	<b>-29.8%</b>	<b>100.0%</b>	<b>1 297.3</b>	<b>1 349.6</b>	<b>1 399.1</b>	<b>1.4%</b>	<b>100.0%</b>
<b>Proportion of total programme expenditure to vote expenditure</b>	<b>74.4%</b>	<b>36.1%</b>	<b>45.8%</b>	<b>30.2%</b>	<b>-</b>	<b>-</b>	<b>50.9%</b>	<b>50.9%</b>	<b>51.2%</b>	<b>-</b>	<b>-</b>

**Table 30.12 Digital Communication, Access and Services expenditure trends and estimates by subprogramme and economic classification (continued)**

Details of transfers and subsidies	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
	R million										
<b>Households</b>											
<b>Social benefits</b>											
<b>Current</b>	0.2	0.1	0.1	–	-100.0%	–	–	–	–	–	–
Households	0.2	0.1	0.1	–	-100.0%	–	–	–	–	–	–
<b>Other transfers to households</b>											
<b>Current</b>	0.0	0.0	0.0	0.0	-53.6%	–	–	–	–	-100.0%	–
Households	0.0	0.0	0.0	0.0	-53.6%	–	–	–	–	-100.0%	–
<b>Departmental agencies and accounts</b>											
<b>Departmental agencies (non-business entities)</b>											
<b>Current</b>	922.2	620.9	604.8	728.5	-7.6%	37.1%	652.7	678.7	699.8	-1.3%	50.2%
Independent Communications Authority of South Africa	769.4	473.9	470.5	588.1	-8.6%	29.7%	506.7	526.9	543.3	-2.6%	39.0%
Universal Service and Access Agency of South Africa	86.0	82.7	81.7	85.3	-0.3%	4.3%	88.8	92.3	95.2	3.7%	6.8%
Universal Service and Access Fund	66.8	64.3	52.6	55.0	-6.3%	3.1%	57.2	59.5	61.3	3.7%	4.4%
<b>Public corporations and private enterprises</b>											
<b>Subsidies on products and production</b>											
<b>Current</b>	519.3	524.3	697.8	572.4	3.3%	29.9%	595.5	619.3	638.5	3.7%	45.8%
South African Post Office	519.3	524.3	697.8	572.4	3.3%	29.9%	595.5	619.3	638.5	3.7%	45.8%

## Personnel information

**Table 30.13 Digital Communication, Access and Services personnel numbers and cost by salary level<sup>1</sup>**

Number of posts estimated for 31 March 2026	Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment															Average growth rate (%)	Average: Salary level/Total (%)		
	Number of funded posts	Number of posts additional to the establishment	Actual		Revised estimate			Medium-term expenditure estimate						2025/26 - 2028/29	2026/27 - 2028/29				
			2024/25	2025/26	2026/27	2027/28	2028/29												
Digital Communication, Access and Services			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	33	–	26	29.3	1.1	28	32.4	1.2	35	42.4	1.2	35	44.7	1.3	35	47.2	1.3	7.7%	100.0%
7 – 10	10	–	7	2.8	0.4	8	3.3	0.4	10	4.3	0.4	10	4.5	0.5	10	4.8	0.5	7.7%	28.6%
11 – 12	11	–	9	10.3	1.1	10	12.3	1.2	12	15.3	1.3	12	16.1	1.3	12	17.0	1.4	6.3%	34.3%
13 – 16	12	–	10	16.2	1.6	10	16.9	1.7	13	22.8	1.8	13	24.0	1.8	13	25.4	2.0	9.1%	37.1%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Programme 5: Digital Infrastructure and Technologies

### Programme purpose

Lead and create an enabling legislative and operational environment to drive the delivery of digital infrastructure and technologies services and related programmes, and provide entity oversight services to ensure performance, financial viability and sustainability.

### Objectives

- Increase access to secure digital infrastructure and services over the medium term by:
  - developing a second draft South Africa preliminary country position paper for the World Radiocommunication Conference
  - publishing annual reports on the status of compliance with universal service obligations
  - verifying 20 per cent of connected and secured new Wi-Fi sites as part of phase 2 of the South Africa Connect project
  - monitoring the phasing out of the 2G and/or 3G networks.

## Subprogrammes

- *Programme Management for Digital Infrastructure and Technologies* provides for the overall management of the programme.
- *Broadband* develops and facilitates the implementation of the broadband policy, strategy and rollout plan for South Africa Connect, and ensures that the programme achieves its broadband goals.
- *Digital Infrastructure and Broadcasting Technologies* oversees the review, development and implementation of policy frameworks, innovative strategic reforms and plans to support the delivery of digital infrastructure programmes; and provides oversight to ensure the performance, financial viability and sustainability of Broadband Infracore and Sentech.

## Expenditure trends and estimates

**Table 30.14 Digital Infrastructure and Technologies expenditure trends and estimates by subprogramme and economic classification**

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million					2022/23 - 2025/26						
Programme Management for Digital Infrastructure and Technologies	3.2	3.5	3.4	2.7	-5.1%	0.3%	4.1	5.2	4.3	16.4%	1.4%
Broadband	441.0	1 188.1	741.0	1 275.8	42.5%	77.9%	285.1	293.1	310.6	-37.6%	93.8%
Digital Infrastructure and Broadcasting Technologies	89.2	22.3	10.8	896.7	115.8%	21.8%	9.9	14.1	21.2	-71.3%	4.8%
<b>Total</b>	<b>533.3</b>	<b>1 213.9</b>	<b>755.2</b>	<b>2 175.2</b>	<b>59.8%</b>	<b>100.0%</b>	<b>299.1</b>	<b>312.3</b>	<b>336.0</b>	<b>-46.3%</b>	<b>100.0%</b>
Change to 2025 Budget estimate				-			(12.5)	(13.7)	(4.6)		
<b>Economic classification</b>											
<b>Current payments</b>	<b>473.0</b>	<b>1 206.8</b>	<b>753.2</b>	<b>1 284.6</b>	<b>39.5%</b>	<b>79.5%</b>	<b>298.6</b>	<b>311.8</b>	<b>335.5</b>	<b>-36.1%</b>	<b>99.8%</b>
Compensation of employees	34.5	34.2	33.8	33.7	-0.8%	2.9%	43.8	46.2	45.4	10.5%	14.3%
Goods and services	438.5	1 172.6	719.4	1 251.0	41.8%	76.6%	254.8	265.6	290.1	-38.6%	85.5%
of which:											
Advertising	2.0	1.2	1.1	0.6	-33.5%	0.1%	0.8	0.5	1.6	39.7%	0.3%
Audit costs: External	-	-	-	0.1	-	0.0%	-	1.3	1.3	165.2%	0.3%
Communication	0.7	0.6	0.6	0.6	-2.7%	0.1%	0.7	1.2	1.3	25.7%	0.3%
Computer services	204.1	1 150.8	703.1	1 232.5	82.1%	70.3%	224.3	243.7	258.3	-40.6%	76.6%
Consultants: Business and advisory services	207.3	1.2	5.0	5.2	-70.6%	4.7%	16.8	5.7	5.9	4.2%	3.0%
Travel and subsistence	21.4	17.2	7.3	8.4	-26.9%	1.2%	9.5	9.8	14.5	20.1%	3.6%
<b>Transfers and subsidies</b>	<b>59.8</b>	<b>0.1</b>	<b>0.3</b>	<b>889.1</b>	<b>145.9%</b>	<b>20.3%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>-</b>
Provinces and municipalities	0.0	0.0	0.0	-	-100.0%	0.0%	-	-	-	-	-
Departmental agencies and accounts	59.4	-	-	-	-100.0%	1.3%	-	-	-	-	-
Public corporations and private enterprises	-	-	-	889.0	-	19.0%	-	-	-	-100.0%	-
Households	0.4	0.1	0.2	0.1	-28.6%	0.0%	-	-	-	-100.0%	-
<b>Payments for capital assets</b>	<b>0.6</b>	<b>0.1</b>	<b>0.0</b>	<b>1.5</b>	<b>38.1%</b>	<b>0.0%</b>	<b>0.5</b>	<b>0.6</b>	<b>0.5</b>	<b>-28.3%</b>	<b>0.2%</b>
Machinery and equipment	0.6	0.1	0.0	1.5	38.1%	0.0%	0.5	0.6	0.4	-34.2%	0.2%
Software and other intangible assets	-	-	-	-	-	-	-	-	0.1	-	0.0%
<b>Payments for financial assets</b>	<b>-</b>	<b>6.9</b>	<b>1.8</b>	<b>-</b>	<b>-</b>	<b>0.2%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total</b>	<b>533.3</b>	<b>1 213.9</b>	<b>755.2</b>	<b>2 175.2</b>	<b>59.8%</b>	<b>100.0%</b>	<b>299.1</b>	<b>312.3</b>	<b>336.0</b>	<b>-46.3%</b>	<b>100.0%</b>
<b>Proportion of total programme expenditure to vote expenditure</b>	<b>10.2%</b>	<b>37.0%</b>	<b>25.9%</b>	<b>49.0%</b>	<b>-</b>	<b>-</b>	<b>11.7%</b>	<b>11.8%</b>	<b>12.3%</b>	<b>-</b>	<b>-</b>

**Table 30.14 Digital Infrastructure and Technologies expenditure trends and estimates by subprogramme and economic classification (continued)**

Details of transfers and subsidies		Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
		2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million												
<b>Households</b>												
<b>Social benefits</b>												
Current		0.4	0.0	0.2	0.1	-28.4%	-	-	-	-	-100.0%	-
Employee social benefits		0.4	0.0	0.2	0.1	-28.4%	-	-	-	-	-100.0%	-
<b>Other transfers to households</b>												
Current		0.0	0.0	0.0	-	-100.0%	-	-	-	-	-	-
Employee social benefits		0.0	0.0	0.0	-	-100.0%	-	-	-	-	-	-
<b>Provinces and municipalities</b>												
<b>Provincial agencies and funds</b>												
Current		0.0	0.0	0.0	-	-100.0%	-	-	-	-	-	-
Vehicle licences		0.0	0.0	0.0	-	-100.0%	-	-	-	-	-	-
<b>Departmental agencies and accounts</b>												
<b>Departmental agencies (non-business entities)</b>												
Current		59.4	-	-	-	-100.0%	1.3%	-	-	-	-	-
Universal Service and Access Fund: Broadcasting digital migration		59.4	-	-	-	-100.0%	1.3%	-	-	-	-	-
<b>Public corporations and private enterprises</b>												
<b>Other transfers to public corporations</b>												
Current		-	-	-	700.0	-	15.0%	-	-	-	-100.0%	-
Sentech: Operations		-	-	-	700.0	-	15.0%	-	-	-	-100.0%	-
Capital		-	-	-	189.0	-	4.0%	-	-	-	-100.0%	-
Sentech: Dual illumination costs relating to the digital migration project		-	-	-	189.0	-	4.0%	-	-	-	-100.0%	-

## Personnel information

**Table 30.15 Digital Infrastructure and Technologies personnel numbers and cost by salary level<sup>1</sup>**

Number of posts estimated for 31 March 2026		Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)				
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25		2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29						
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
<b>Digital Infrastructure and Technologies</b>																			
Salary level	36	-	28	33.8	1.2	27	33.7	1.2	33	43.8	1.3	33	46.2	1.4	31	45.4	1.5	4.7%	100.0%
1 – 6	1	-	1	0.3	0.3	1	0.3	0.3	1	0.4	0.4	1	0.4	0.4	1	0.4	0.4	-	3.1%
7 – 10	7	-	5	1.9	0.4	5	2.0	0.4	6	2.5	0.4	6	2.7	0.4	6	2.8	0.5	6.3%	18.6%
11 – 12	10	-	8	9.6	1.2	8	10.2	1.3	9	12.1	1.3	9	12.8	1.4	8	12.0	1.5	-	26.8%
13 – 16	18	-	14	22.0	1.6	13	21.1	1.6	17	28.8	1.7	17	30.4	1.8	16	30.3	1.9	7.2%	51.5%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Programme 6: Digital Society and Economy

### Programme purpose

Lead and create an enabling legislative and operational environment to drive the delivery of digital society and economy services and related programmes.

### Objectives

- Contribute towards building a digitally transformed economy and society by:
  - executing 80 per cent of priority initiatives in the digital transformation roadmap implementation plan over the medium term
  - developing a national digital competence framework by March 2028
  - developing a national artificial intelligence policy and implementation plan by March 2028

- developing a business model for the State Information Technology Agency by March 2027
- developing a policy framework and roadmap for the cost to communicate programme by March 2027.
- Improve the performance of the department’s entities by analysing and submitting recommendations for all received performance and compliance reports annually.

## Subprogrammes

- *Programme Management for Digital Society and Economy* provides for the overall management of the programme.
- *Digital Society and Economy* oversees the provision of digital economy and scenario development services to help policy-makers and industry stakeholders anticipate future ICT and digital developments, and advises on their impacts on current policies, strategies and programmes.

## Expenditure trends and estimates

**Table 30.16 Digital Society and Economy expenditure trends and estimates by subprogramme and economic classification**

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million											
Programme Management for Digital Society and Economy	2.8	3.2	3.5	2.7	-0.8%	2.2%	4.2	3.6	3.5	9.4%	2.2%
Digital Society and Economy	132.0	137.5	133.8	149.6	4.3%	97.8%	162.7	171.4	179.0	6.2%	97.8%
<b>Total</b>	<b>134.8</b>	<b>140.8</b>	<b>137.3</b>	<b>152.3</b>	<b>4.2%</b>	<b>100.0%</b>	<b>166.9</b>	<b>175.0</b>	<b>182.5</b>	<b>6.2%</b>	<b>100.0%</b>
Change to 2025 Budget estimate				–			(16.7)	(12.0)	(21.2)		
<b>Economic classification</b>	<b>32.0</b>	<b>42.2</b>	<b>40.3</b>	<b>50.6</b>	<b>16.5%</b>	<b>29.2%</b>	<b>60.6</b>	<b>64.6</b>	<b>68.7</b>	<b>10.7%</b>	<b>37.0%</b>
<b>Current payments</b>	<b>21.0</b>	<b>24.6</b>	<b>31.5</b>	<b>36.4</b>	<b>20.2%</b>	<b>20.1%</b>	<b>39.6</b>	<b>41.8</b>	<b>42.3</b>	<b>5.1%</b>	<b>23.6%</b>
Compensation of employees	11.1	17.6	8.8	14.2	8.6%	9.1%	21.0	22.8	26.3	23.0%	13.4%
Goods and services	0.2	0.3	0.2	0.3	17.2%	0.2%	0.3	1.0	1.0	50.4%	0.4%
<i>of which:</i>											
<i>Bursaries: Employees</i>	0.1	0.2	0.3	0.7	100.6%	0.2%	0.2	0.8	0.9	6.8%	0.4%
<i>Catering: Departmental activities</i>	5.8	0.8	0.4	5.2	-3.7%	2.2%	13.0	7.5	7.9	15.0%	5.4%
<i>Consultants: Business and advisory services</i>	2.8	5.3	4.5	3.0	2.2%	2.8%	4.8	7.2	10.1	49.5%	4.2%
<i>Travel and subsistence</i>	0.1	7.2	0.0	0.3	63.9%	1.3%	0.4	0.8	0.9	37.4%	0.4%
<i>Training and development</i>	0.5	0.8	0.2	1.6	51.2%	0.5%	0.3	2.1	2.2	11.7%	0.9%
<i>Venues and facilities</i>	<b>102.6</b>	<b>98.4</b>	<b>97.0</b>	<b>101.3</b>	<b>-0.4%</b>	<b>70.7%</b>	<b>105.4</b>	<b>109.6</b>	<b>113.0</b>	<b>3.7%</b>	<b>62.5%</b>
<b>Transfers and subsidies</b>	<b>102.1</b>	<b>98.4</b>	<b>97.0</b>	<b>101.3</b>	<b>-0.3%</b>	<b>70.6%</b>	<b>105.4</b>	<b>109.6</b>	<b>113.0</b>	<b>3.7%</b>	<b>62.5%</b>
Departmental agencies and accounts	0.5	0.0	0.0	–	-100.0%	0.1%	–	–	–	–	–
Households	<b>0.2</b>	<b>0.1</b>	–	<b>0.4</b>	<b>30.2%</b>	<b>0.1%</b>	<b>0.9</b>	<b>0.8</b>	<b>0.8</b>	<b>23.7%</b>	<b>0.5%</b>
<b>Payments for capital assets</b>	<b>0.2</b>	<b>0.1</b>	–	<b>0.4</b>	<b>30.2%</b>	<b>0.1%</b>	<b>0.9</b>	<b>0.8</b>	<b>0.8</b>	<b>23.7%</b>	<b>0.5%</b>
Machinery and equipment	–	–	–	–	–	–	–	–	–	–	–
<b>Total</b>	<b>134.8</b>	<b>140.8</b>	<b>137.3</b>	<b>152.3</b>	<b>4.2%</b>	<b>100.0%</b>	<b>166.9</b>	<b>175.0</b>	<b>182.5</b>	<b>6.2%</b>	<b>100.0%</b>
<b>Proportion of total programme expenditure to vote expenditure</b>	<b>2.6%</b>	<b>4.3%</b>	<b>4.7%</b>	<b>3.4%</b>	–	–	<b>6.5%</b>	<b>6.6%</b>	<b>6.7%</b>	–	–
<b>Details of transfers and subsidies</b>											
<b>Households</b>											
<b>Social benefits</b>											
<b>Current</b>	0.1	–	–	–	-100.0%	–	–	–	–	–	–
Households	0.1	–	–	–	-100.0%	–	–	–	–	–	–
<b>Other transfers to households</b>											
<b>Current</b>	0.3	0.0	0.0	–	-100.0%	0.1%	–	–	–	–	–
Households	0.3	0.0	0.0	–	-100.0%	0.1%	–	–	–	–	–
<b>Departmental agencies and accounts</b>											
<b>Departmental agencies (non-business entities)</b>											
<b>Current</b>	102.1	98.4	97.0	101.3	-0.3%	70.6%	105.4	109.6	113.0	3.7%	62.5%
National Electronic Media	102.1	98.4	97.0	101.3	-0.3%	70.6%	105.4	109.6	113.0	3.7%	62.5%
Institute of South Africa											

## Personnel information

**Table 30.17 Digital Society and Economy personnel numbers and cost by salary level<sup>1</sup>**

Number of posts estimated for 31 March 2026		Number and cost <sup>2</sup> of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)				
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25			2025/26			2026/27		2027/28		2028/29				2025/26 - 2028/29	2026/27 - 2028/29		
Digital Society and Economy		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Salary level	30	–	27	31.5	1.2	30	36.4	1.2	31	39.6	1.3	31	41.8	1.3	30	42.3	1.4	0.2%	100.0%
1 – 6	1	–	1	0.3	0.3	1	0.3	0.3	1	0.3	0.3	1	0.4	0.3	1	0.4	0.3	5.4%	3.6%
7 – 10	7	–	6	2.5	0.4	7	3.3	0.5	7	3.5	0.5	7	3.7	0.5	7	3.9	0.6	–	22.7%
11 – 12	8	–	7	8.3	1.2	8	9.6	1.2	9	11.4	1.3	9	12.1	1.3	9	12.7	1.4	4.0%	29.2%
13 – 16	14	–	13	20.5	1.6	14	23.2	1.7	14	24.4	1.7	14	25.7	1.8	13	25.4	1.9	-2.4%	44.5%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

## Entities

### Broadband Infraco

#### Selected performance indicators

**Table 30.18 Broadband Infraco performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Actual time taken to restore core network faults per year (hours)	Network operations	Increased infrastructure investment, access and efficiency	7.5	6.2	6.99	7.5	7.25	7	7
Number of government sites connected to the Broadband Infraco network for phase 1 of the South Africa Connect broadband project per year	Network operations		713	713	713	713	713	713	713
Increase in available fibre network per year (kilometres)	Network operations		–1	–1	170	200	200	200	200

1. No historical data available.

#### Entity overview

Broadband Infraco is listed as a schedule 2 public entity in the Public Finance Management Act (1999). Its legislative mandate, as set out in the Broadband Infraco Act (2007), is to provide ICT infrastructure and broadband capacity in South Africa. Its main objectives are to expand the availability and affordability of access to electronic communications, including in underdeveloped and underserved areas; ensure that bandwidth requirements are met for specific projects of national interests; and enable the state to provide affordable access to electronic communications networks and services.

Over the medium term, to solidify its market position, the entity aims to focus on expanding its fibre network, enhancing its business-to-business commercial model and further investing in network connectivity to establish a foundation for future growth for the entity. To achieve this, acquisition of assets amounts to R329 million over the medium term, which will allow for a projected increase of 600 kilometres in the fibre network. It will also prioritise elevating and fast-tracking debt recovery to improve financial stability, and will renegotiate high fibre costs to optimise operational expenses.

Focus will be on upgrading network capacity and replacing obsolete equipment in 713 government facilities in 8 district municipalities in each year over the MTEF period that formed part of phase 1 of the South Africa Connect project to ensure network resilience, high-quality service and customer satisfaction. Funding for these investments will be sourced from the project's revenue and open markets.

Expenditure is expected to increase at an average annual rate of 7.6 per cent, from R878.3 million in 2025/26 to

R1.1 billion in 2028/29, mainly due to an increase in spending on broadband services and depreciation linked to capital investments in infrastructure. The entity will fill critical vacancies to increase capacity and manage turnover rate of staff to ensure business continuity. As such, spending on compensation of employees is set to increase at an average annual rate of 5.5 per cent, from R161.9 million in 2025/26 to R190 million in 2028/29. Revenue is expected to increase at an average annual rate of 12.8 per cent, from R538.7 million in 2025/26 to R773.9 million in 2028/28, mainly due to new contracts valued at R422 million over the period.

### Programmes/Objectives/Activities

**Table 30.19 Broadband Infraco expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
Administration	358.8	404.2	470.4	346.5	-1.1%	50.6%	438.4	535.8	555.1	17.0%	49.2%
Network operations	229.9	335.5	447.2	531.8	32.2%	49.4%	518.0	520.3	539.1	0.5%	50.8%
<b>Total</b>	<b>588.7</b>	<b>739.7</b>	<b>917.5</b>	<b>878.3</b>	<b>14.3%</b>	<b>100.0%</b>	<b>956.4</b>	<b>1 056.2</b>	<b>1 094.2</b>	<b>7.6%</b>	<b>100.0%</b>

### Statements of financial performance, cash flow and financial position

**Table 30.20 Broadband Infraco statements of financial performance, cash flow and financial position**

Statement of financial performance											
	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
<b>Revenue</b>											
<b>Non-tax revenue</b>	<b>471.5</b>	<b>545.2</b>	<b>628.0</b>	<b>538.7</b>	<b>4.5%</b>	<b>100.0%</b>	<b>633.9</b>	<b>747.0</b>	<b>773.9</b>	<b>12.8%</b>	<b>100.0%</b>
Sale of goods and services other than capital assets	467.6	520.0	586.8	533.9	4.5%	96.6%	631.0	743.9	770.7	13.0%	99.6%
Other non-tax revenue	3.9	25.2	41.3	4.8	7.2%	3.4%	2.8	3.1	3.2	-12.5%	0.4%
<b>Total revenue</b>	<b>471.5</b>	<b>545.2</b>	<b>628.0</b>	<b>538.7</b>	<b>4.5%</b>	<b>100.0%</b>	<b>633.9</b>	<b>747.0</b>	<b>773.9</b>	<b>12.8%</b>	<b>100.0%</b>
<b>Expenses</b>											
<b>Current expenses</b>	<b>588.7</b>	<b>739.3</b>	<b>917.4</b>	<b>878.3</b>	<b>14.3%</b>	<b>100.0%</b>	<b>956.4</b>	<b>1 056.2</b>	<b>1 094.2</b>	<b>7.6%</b>	<b>100.0%</b>
Compensation of employees	118.8	118.8	150.0	161.9	10.9%	17.6%	171.5	183.4	190.0	5.5%	17.5%
Goods and services	319.2	416.3	580.1	496.5	15.9%	58.0%	442.1	447.5	463.6	-2.3%	43.6%
Depreciation	119.2	160.7	158.9	184.2	15.6%	19.9%	237.6	258.4	267.7	13.3%	24.6%
Interest, dividends and rent on land	31.5	43.6	28.5	35.6	4.2%	4.5%	105.3	166.8	172.8	69.3%	14.3%
<b>Transfers and subsidies</b>	<b>-</b>	<b>0.4</b>	<b>0.1</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total expenses</b>	<b>588.7</b>	<b>739.7</b>	<b>917.5</b>	<b>878.3</b>	<b>14.3%</b>	<b>100.0%</b>	<b>956.4</b>	<b>1 056.2</b>	<b>1 094.2</b>	<b>7.6%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>(117.2)</b>	<b>(194.5)</b>	<b>(289.5)</b>	<b>(339.6)</b>	<b>42.6%</b>		<b>(322.6)</b>	<b>(309.2)</b>	<b>(320.3)</b>	<b>-1.9%</b>	
<b>Cash flow statement</b>											
<b>Cash flow from operating activities</b>	<b>260.3</b>	<b>374.0</b>	<b>239.2</b>	<b>218.3</b>	<b>-5.7%</b>	<b>100.0%</b>	<b>233.0</b>	<b>269.4</b>	<b>279.1</b>	<b>8.5%</b>	<b>100.0%</b>
<b>Receipts</b>											
<b>Non-tax receipts</b>	<b>467.8</b>	<b>552.3</b>	<b>621.3</b>	<b>536.9</b>	<b>4.7%</b>	<b>99.4%</b>	<b>631.0</b>	<b>743.9</b>	<b>770.7</b>	<b>12.8%</b>	<b>100.0%</b>
Sales of goods and services other than capital assets	467.6	546.8	586.8	533.9	4.5%	97.5%	631.0	743.9	770.7	13.0%	100.0%
Other tax receipts	0.2	5.5	34.5	3.0	167.9%	2.0%	-	-	-	-100.0%	-
<b>Financial transactions in assets and liabilities</b>	<b>2.7</b>	<b>2.9</b>	<b>6.8</b>	<b>-</b>	<b>-100.0%</b>	<b>0.6%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total receipts</b>	<b>470.5</b>	<b>555.2</b>	<b>628.0</b>	<b>536.9</b>	<b>4.5%</b>	<b>100.0%</b>	<b>631.0</b>	<b>743.9</b>	<b>770.7</b>	<b>12.8%</b>	<b>100.0%</b>
<b>Payment</b>											
<b>Current payments</b>	<b>210.5</b>	<b>181.6</b>	<b>388.3</b>	<b>318.6</b>	<b>14.8%</b>	<b>100.0%</b>	<b>398.0</b>	<b>474.5</b>	<b>491.6</b>	<b>15.6%</b>	<b>100.0%</b>
Compensation of employees	106.9	118.8	150.0	161.9	14.8%	48.9%	171.5	183.4	190.0	5.5%	39.9%
Goods and services	71.0	20.2	209.8	121.1	19.5%	38.4%	121.3	124.3	128.8	2.1%	27.4%
Interest and rent on land	32.6	42.6	28.5	35.6	3.1%	12.7%	105.3	166.8	172.8	69.3%	32.6%
<b>Transfers and subsidies</b>	<b>(0.4)</b>	<b>(0.4)</b>	<b>(0.1)</b>	<b>-</b>	<b>-100.0%</b>	<b>-0.1%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Payments for financial assets</b>	<b>-</b>	<b>-</b>	<b>0.7</b>	<b>-</b>	<b>-</b>	<b>0.1%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total payments</b>	<b>210.1</b>	<b>181.2</b>	<b>388.9</b>	<b>318.6</b>	<b>14.9%</b>	<b>100.0%</b>	<b>398.0</b>	<b>474.5</b>	<b>491.6</b>	<b>15.6%</b>	<b>100.0%</b>
<b>Net cash flow from investing activities</b>	<b>(37.4)</b>	<b>(98.0)</b>	<b>(597.8)</b>	<b>225.0</b>	<b>-281.8%</b>	<b>100.0%</b>	<b>(16.3)</b>	<b>(153.6)</b>	<b>(159.1)</b>	<b>-189.1%</b>	<b>100.0%</b>
Acquisition of property, plant, equipment and intangible assets	(32.2)	(97.8)	(597.8)	-	-100.0%	143.2%	(16.3)	(153.6)	(159.1)	-	100.0%
Acquisition of software and other intangible assets	(5.8)	(0.2)	-	-	-100.0%	1.2%	-	-	-	-	-
Proceeds from the sale of property, plant, equipment and intangible assets	0.6	-	-	225.0	625.5%	-44.4%	-	-	-	-100.0%	-
<b>Net cash flow from financing activities</b>	<b>(29.4)</b>	<b>(5.5)</b>	<b>(9.9)</b>	<b>100.0</b>	<b>-250.4%</b>	<b>100.0%</b>	<b>706.2</b>	<b>(84.3)</b>	<b>(87.4)</b>	<b>-195.6%</b>	<b>100.0%</b>
Borrowing activities	(29.4)	(5.5)	(9.9)	100.0	-250.4%	100.0%	706.2	(84.3)	(87.4)	-195.6%	100.0%
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>193.5</b>	<b>270.4</b>	<b>(368.5)</b>	<b>543.3</b>	<b>41.1%</b>	<b>100.0%</b>	<b>922.8</b>	<b>31.5</b>	<b>32.6</b>	<b>-60.9%</b>	<b>100.0%</b>

**Table 30.20 Broadband Infraco statements of financial performance, cash flow and financial position (continued)**

Statement of financial position				Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
Audited outcome							2026/27 - 2028/29				
R million	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
Carrying value of assets	838.9	768.1	1 188.0	441.8	-19.2%	70.0%	218.3	434.9	450.6	0.7%	102.8%
<i>of which:</i>											
Acquisition of assets	(32.2)	(97.8)	(597.8)	–	-100.0%	100.0%	(16.3)	(153.6)	(159.1)	–	100.0%
Investments	5.5	4.4	3.2	–	-100.0%	0.3%	–	–	–	–	–
Receivables and prepayments	136.6	87.3	224.9	85.9	-14.3%	11.6%	96.6	86.6	89.8	1.5%	25.4%
Cash and cash equivalents	220.6	496.5	127.2	(12.1)	-138.0%	18.0%	123.0	(209.4)	(217.0)	161.6%	-28.3%
Taxation	–	4.7	–	–	–	0.1%	–	–	–	–	–
<b>Total assets</b>	<b>1 201.5</b>	<b>1 361.0</b>	<b>1 543.4</b>	<b>515.6</b>	<b>-24.6%</b>	<b>100.0%</b>	<b>437.9</b>	<b>312.2</b>	<b>323.4</b>	<b>-14.4%</b>	<b>100.0%</b>
Accumulated surplus/(deficit)	(1 651.2)	(1 841.4)	(2 130.9)	(2 087.2)	8.1%	-166.8%	(2 410.8)	(2 398.3)	(2 484.7)	6.0%	-679.5%
Capital reserve fund	1 829.5	1 829.5	1 829.5	1 829.5	–	158.4%	1 829.5	1 829.5	1 895.4	1.2%	517.5%
Borrowings	–	–	–	100.0	–	2.2%	806.2	721.8	747.8	95.6%	212.0%
Finance lease	18.0	8.3	8.1	0.9	-63.6%	0.8%	0.4	0.2	0.2	-38.9%	0.1%
Deferred income	474.2	868.3	1 265.7	551.7	5.2%	68.4%	122.8	80.6	83.5	-46.7%	26.7%
Trade and other payables	496.0	471.8	531.2	120.6	-37.6%	35.0%	89.8	78.4	81.2	-12.4%	23.2%
Taxation	22.0	15.0	15.0	–	-100.0%	1.1%	–	–	–	–	–
Provisions	12.9	9.4	24.6	–	-100.0%	1.0%	–	–	–	–	–
<b>Total equity and liabilities</b>	<b>1 201.5</b>	<b>1 361.0</b>	<b>1 543.4</b>	<b>515.6</b>	<b>-24.6%</b>	<b>100.0%</b>	<b>437.9</b>	<b>312.2</b>	<b>323.4</b>	<b>-14.4%</b>	<b>100.0%</b>

## Personnel information

**Table 30.21 Broadband Infraco personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026			Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/ Total (%)			
Number of approved funded establishment posts	Number of posts on		Actual			Revised estimate			Medium-term expenditure estimate										
																	2025/26 - 2028/29	2026/27 - 2028/29	
			2024/25	2025/26	2026/27	2027/28	2028/29												
Broadband Infraco	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost	Number	Unit cost			
Salary level	218	218	172	150.0	0.9	218	161.9	0.7	218	171.5	0.8	218	183.4	0.8	218	190.0	0.9	–	100.0%
7 – 10	143	143	121	70.7	0.6	143	64.4	0.5	143	67.2	0.5	143	71.9	0.5	143	74.5	0.5	–	65.6%
11 – 12	38	38	24	25.8	1.1	38	34.4	0.9	38	36.7	1.0	38	39.1	1.0	38	40.6	1.1	–	17.4%
13 – 16	34	34	24	46.2	1.9	34	52.6	1.5	34	56.3	1.7	34	60.2	1.8	34	62.4	1.8	–	15.6%
17 – 22	3	3	3	7.3	2.4	3	10.6	3.5	3	11.3	3.8	3	12.1	4.0	3	12.5	4.2	–	1.4%

1. Rand million.

## Film and Publication Board

### Selected performance indicators

**Table 30.22 Film and Publication Board performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Percentage of public complaints on harmful and prohibited online content resolved within 60 working days per year	Technology support and platform monitoring	Increased infrastructure investment, access and efficiency	– <sup>1</sup>	98.8% (82/83)	83% (33/40)	80%	85%	100%	100%
Percentage of child sexual abuse and exploitation material cases assessed per year	Technology support and platform monitoring		– <sup>1</sup>	– <sup>1</sup>	92% (23/25)	90%	90%	90%	90%
Percentage of applications for registrations processed within 5 working days per year	Regulatory development and enforcement		– <sup>1</sup>	99% (2 087/ 2 106)	100% (1 788)	95%	95%	95%	95%
Percentage of enforcement actions instituted against noncompliant content distributors per year	Regulatory development and enforcement		– <sup>1</sup>	– <sup>1</sup>	97% (211/218)	85%	90%	95%	95%

1. No historical data available.

### Entity overview

The Film and Publication Board was established in terms of the Films and Publications Act (1996), as amended. Its mandate is to regulate the creation, production, possession and distribution of certain publications and films

by classifying them; imposing age restrictions on content; and rendering the exploitative use of children in pornographic publications, films or online material punishable. Since the operationalisation of the Films and Publications Amendment Act (2019) in 2022, the board has assumed a regulatory mandate, with powers to issue, renew and revoke licences; impose fines and make recommendations for criminal prosecution to the National Director of Public Prosecutions; search and inspect premises; and stop illegal online activities.

Over the medium term, the board will focus on its ICT modernisation and digital strategy, which will involve implementing its digital transformation roadmap and leveraging artificial intelligence-driven monitoring systems and platform surveillance tools to enhance industry compliance. This is expected to allow for 90 per cent of child sexual abuse and exploitation material cases to be assessed per year, and 95 per cent of enforcement actions to be instituted against noncompliant content distributors per year. Core to this strategy, for which R26 million is allocated over the medium term, is the renewal of software licences, the maintenance of digital infrastructure, and upgrades to regulatory technology to sustain operational continuity and regulatory effectiveness.

The board will also invest in governance structures, including external and internal audit, council and committee systems, and risk management, which will ensure a high-performing governance environment; and in research initiatives, industry studies and stakeholder engagements to support evidence-based policy-making. These activities will be funded through an allocation of R150.4 million in goods and services over the medium term. Compensation of employees accounts for an estimated 63.8 per cent (R265.4 million) of the board's budget over the medium term. Total expenditure is set to increase from R126.3 million in 2025/26 to R144.4 million in 2028/29 at an average annual rate of 4.6 per cent.

The board expects to derive 83.9 per cent (R348.8 million) of its revenue over the period ahead through transfers from the department and the remainder through self-generated revenue, primarily through licensing, classification and regulation fees. Revenue is set to increase in line with expenditure.

## Programmes/Objectives/Activities

**Table 30.23 Film and Publication Board expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
R million											
Administration	104.2	70.9	60.2	75.3	-10.3%	61.6%	74.0	76.3	80.5	2.3%	55.5%
Technology support and platform monitoring	12.4	45.7	52.8	28.8	32.2%	27.7%	46.6	49.2	50.4	20.5%	35.2%
Regulatory development and enforcement	2.1	13.8	15.4	22.3	120.4%	10.6%	12.3	12.9	13.6	-15.2%	9.3%
<b>Total</b>	<b>118.7</b>	<b>130.4</b>	<b>128.3</b>	<b>126.3</b>	<b>2.1%</b>	<b>100.0%</b>	<b>132.8</b>	<b>138.4</b>	<b>144.4</b>	<b>4.6%</b>	<b>100.0%</b>

## Statements of financial performance, cash flow and financial position

**Table 30.24 Film and Publication Board statements of financial performance**

Statement of financial performance	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
R million											
<b>Revenue</b>											
<b>Non-tax revenue</b>	<b>15.8</b>	<b>16.6</b>	<b>18.8</b>	<b>18.6</b>	<b>5.5%</b>	<b>14.3%</b>	<b>20.8</b>	<b>21.9</b>	<b>24.2</b>	<b>9.3%</b>	<b>16.1%</b>
Sale of goods and services other than capital assets	13.5	13.1	15.7	16.2	6.1%	12.0%	17.6	18.6	20.5	8.1%	13.6%
Other non-tax revenue	2.3	3.5	3.2	2.4	1.3%	2.3%	3.2	3.3	3.7	16.2%	2.5%
<b>Transfers received</b>	<b>102.9</b>	<b>103.9</b>	<b>103.1</b>	<b>107.7</b>	<b>1.5%</b>	<b>85.7%</b>	<b>112.1</b>	<b>116.5</b>	<b>120.2</b>	<b>3.7%</b>	<b>83.9%</b>
<b>Total revenue</b>	<b>118.7</b>	<b>120.5</b>	<b>121.9</b>	<b>126.3</b>	<b>2.1%</b>	<b>100.0%</b>	<b>132.8</b>	<b>138.4</b>	<b>144.4</b>	<b>4.6%</b>	<b>100.0%</b>
<b>Expenses</b>											
<b>Current expenses</b>	<b>118.7</b>	<b>130.4</b>	<b>128.3</b>	<b>126.3</b>	<b>2.1%</b>	<b>100.0%</b>	<b>132.8</b>	<b>138.4</b>	<b>144.4</b>	<b>4.6%</b>	<b>100.0%</b>
Compensation of employees	66.5	73.2	64.7	83.4	7.9%	57.1%	87.9	86.5	91.0	2.9%	63.8%
Goods and services	52.2	57.2	63.6	42.9	-6.4%	42.9%	45.0	52.0	53.4	7.6%	36.2%
<b>Total expenses</b>	<b>118.7</b>	<b>130.4</b>	<b>128.3</b>	<b>126.3</b>	<b>2.1%</b>	<b>100.0%</b>	<b>132.8</b>	<b>138.4</b>	<b>144.4</b>	<b>4.6%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>-</b>	<b>(9.9)</b>	<b>(6.4)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

## Personnel information

**Table 30.25 Film and Publication Board personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026		Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)	
Number of funded posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25			2025/26			2026/27			2027/28			2028/29			2025/26 - 2028/29	2026/27 - 2028/29	
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
<b>Film and Publication Board</b>																			
<b>Salary level</b>	<b>102</b>	<b>102</b>	<b>103</b>	<b>64.7</b>	<b>0.6</b>	<b>102</b>	<b>83.4</b>	<b>0.8</b>	<b>102</b>	<b>87.9</b>	<b>0.9</b>	<b>94</b>	<b>86.5</b>	<b>0.9</b>	<b>94</b>	<b>91.0</b>	<b>1.0</b>	<b>-2.7%</b>	<b>100.0%</b>
1 – 6	4	4	4	1.2	0.3	4	1.3	0.3	4	1.3	0.3	4	1.4	0.3	4	1.2	0.3	–	4.1%
7 – 10	67	67	68	31.3	0.5	67	37.6	0.6	67	40.3	0.6	59	39.8	0.7	59	42.3	0.7	-4.1%	63.8%
11 – 12	14	14	14	13.5	1.0	14	14.3	1.0	14	15.0	1.1	14	13.4	1.0	14	14.1	1.0	–	14.5%
13 – 16	16	16	16	15.8	1.0	16	27.5	1.7	16	28.4	1.8	16	28.9	1.8	16	30.4	1.9	–	16.6%
17 – 22	1	1	1	2.8	2.8	1	2.8	2.8	1	2.9	2.9	1	2.9	2.9	1	3.1	3.1	–	1.0%

1. Rand million.

## Independent Communications Authority of South Africa

### Selected performance indicators

**Table 30.26 Independent Communications Authority of South Africa performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of tariff analysis reports produced per year	Policy research and analysis	An enabling environment for investment and improved competitiveness through structural reforms	2	2	2	2	2	2	2
Number of stakeholder engagements facilitated by the regulator per year	Administration		-1	-1	-1	2	6	8	10
Access to high-demand spectrum from 700 MHz, 800 MHz, 2.6 GHz and 3.5 GHz bands per year	Licensing		100%	0	0	0	50%	50%	100%
Percentage of the dynamic spectrum access and opportunistic spectrum management framework implemented per year	Engineering and technology		-1	-1	-1	-1	50%	100%	-2
Percentage of consumer complaints resolved per year	Compliance and consumer affairs		96% (14 575/ 15 111)	96% (15 081/ 15 682)	97% (14 540/ 14 929)	90%	90%	90%	90%
Percentage of reported radio frequency interference cases resolved per year	Regions		98% (156/ 160)	98% (138/ 141)	100% (187)	98%	98%	98%	98%

1. No historical data available.

2. Project concluded.

### Entity overview

The Independent Communications Authority of South Africa was established by the Independent Communications Authority of South Africa Act (2000) to regulate the South African communications, broadcasting and postal services sectors, and is listed as a schedule 1 public entity in the Public Finance Management Act (1999). The regulator's mandate is defined in the Electronic Communications Act (2005) as licensing and regulating electronic communications and broadcasting services, and in the Postal Services Act (1998) as regulating the postal services sector. Enabling legislation also empowers the regulator to monitor compliance of licensees with terms and conditions, develop regulations for the 3 sectors, plan and manage the radio frequency spectrum, and protect consumers in relation to these services.

Over the medium term, the regulator will continue to focus on licensing high-demand spectrum, including through auction, for which surplus funds have been approved for retention by National Treasury. The regulator anticipates this to take place in 2026/27. Total expenditure is projected to increase from R661.7 million in 2025/26 to R732.9 million in 2028/29, at an average annual rate of 3.5 per cent. The regulator has budgeted for deficits over the medium term to implement regulatory projects such as the licensing of high-demand spectrum,

as well as procuring ICT equipment and services for the regulator, to be funded through the approved retained surplus.

Spending on compensation of employees is set to account for 60 per cent (R1.3 billion) of total expenditure, increasing at an average annual rate of 4.3 per cent, from R389.3 million in 2025/26 to R442.1 million in 2028/29. The authority expects to receive 92.2 per cent (R1.6 billion) of its revenue over the medium term through transfers from the department and the balance through other income such as interest.

### Programmes/Objectives/Activities

**Table 30.27 Independent Communications Authority of South Africa expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million					2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
Administration	284.5	316.6	329.4	338.7	6.0%	54.9%	350.2	362.9	376.4	3.6%	51.5%
Licensing	63.0	55.7	63.0	106.7	19.2%	12.5%	115.7	121.0	125.5	5.5%	17.1%
Engineering and technology	27.9	33.6	31.6	48.9	20.5%	6.1%	38.4	39.8	41.2	-5.5%	5.6%
Policy research and analysis	27.5	35.4	36.9	35.9	9.3%	5.9%	37.4	39.0	40.8	4.3%	5.5%
Compliance and consumer affairs	25.8	35.3	37.3	29.2	4.2%	5.5%	30.4	31.7	33.1	4.3%	4.5%
Regions	78.4	83.1	87.0	102.3	9.3%	15.2%	106.4	111.0	116.0	4.3%	15.7%
<b>Total</b>	<b>507.0</b>	<b>559.7</b>	<b>585.3</b>	<b>661.7</b>	<b>9.3%</b>	<b>100.0%</b>	<b>678.5</b>	<b>705.4</b>	<b>732.9</b>	<b>3.5%</b>	<b>100.0%</b>

### Statements of financial performance, cash flow and financial position

**Table 30.28 Independent Communications Authority of South Africa statements of financial performance**

Statement of financial performance	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2026/27	2027/28		
R million					2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
<b>Revenue</b>											
Non-tax revenue	76.8	63.8	54.6	62.0	-6.9%	10.1%	64.6	33.7	35.2	-17.2%	7.8%
Other non-tax revenue	76.8	63.8	54.6	62.0	-6.9%	10.1%	64.6	33.7	35.2	-17.2%	7.8%
Transfers received	769.4	473.9	470.5	588.1	-8.6%	89.9%	506.7	526.9	543.3	-2.6%	92.2%
<b>Total revenue</b>	<b>846.3</b>	<b>537.8</b>	<b>525.1</b>	<b>650.1</b>	<b>-8.4%</b>	<b>100.0%</b>	<b>571.2</b>	<b>560.6</b>	<b>578.5</b>	<b>-3.8%</b>	<b>100.0%</b>
<b>Expenses</b>											
Current expenses	507.0	559.7	585.3	661.7	9.3%	100.0%	678.5	705.4	732.9	3.5%	100.0%
Compensation of employees	326.7	350.9	384.6	389.3	6.0%	62.7%	405.4	423.1	442.1	4.3%	60.0%
Goods and services	158.0	183.8	178.5	249.8	16.5%	33.3%	249.6	257.8	265.2	2.0%	36.5%
Depreciation	22.2	25.0	21.9	22.5	0.4%	4.0%	23.4	24.5	25.6	4.3%	3.5%
Interest, dividends and rent on land	0.0	0.2	0.4	0.1	89.9%	-	0.1	0.1	0.1	4.3%	-
<b>Total expenses</b>	<b>507.0</b>	<b>559.7</b>	<b>585.3</b>	<b>661.7</b>	<b>9.3%</b>	<b>100.0%</b>	<b>678.5</b>	<b>705.4</b>	<b>732.9</b>	<b>3.5%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>339.3</b>	<b>(22.0)</b>	<b>(60.3)</b>	<b>(11.6)</b>	<b>-132.5%</b>		<b>(107.3)</b>	<b>(144.9)</b>	<b>(154.5)</b>	<b>137.0%</b>	

## Personnel information

**Table 30.29 Independent Communications Authority of South Africa personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026		Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)	
Number of approved funded posts	Number of posts on establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25		2025/26		2026/27			2027/28			2028/29			2025/26 - 2028/29	2026/27 - 2028/29			
Independent Communications Authority of South Africa		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Salary level	423	423	434	384.6	0.9	423	389.3	0.9	423	405.4	1.0	423	423.1	1.0	423	442.1	1.0	-	100.0%
1 – 6	23	23	23	4.7	0.2	23	4.6	0.2	23	4.8	0.2	23	5.0	0.2	23	5.3	0.2	-	5.4%
7 – 10	212	212	223	142.7	0.6	212	137.3	0.6	212	143.1	0.7	212	149.3	0.7	212	156.0	0.7	-	50.1%
11 – 12	123	123	123	128.9	1.0	123	134.3	1.1	123	139.9	1.1	123	146.0	1.2	123	152.5	1.2	-	29.1%
13 – 16	64	64	64	104.9	1.6	64	110.0	1.7	64	114.4	1.8	64	119.4	1.9	64	124.8	1.9	-	15.1%
17 – 22	1	1	1	3.3	3.3	1	3.1	3.1	1	3.2	3.2	1	3.4	3.4	1	3.5	3.5	-	0.2%

1. Rand million.

## National Electronic Media Institute of South Africa

### Selected performance indicators

**Table 30.30 National Electronic Media Institute of South Africa performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of learners trained in creative media through short courses per year	e-Astuteness development	Skills for the economy	506	1 036	780	650	650	700	700
Number of learners trained in creative media through learnerships per year	e-Astuteness development		74	180	104	100	100	110	110
Number of learners trained in digital literacy training programmes per year	e-Astuteness development		63 437	88 718	60 070	60 000	50 000	55 000	55 000
Number of people trained in digital entrepreneurship to support the development of small, medium and micro enterprises per year	e-Astuteness development		- <sup>1</sup>	16 613	12 001	11 500	10 000	10 500	11 000
Number of learners trained in digital technologies	e-Astuteness development		3 829	3 159	3 551	2 000	2 500	2 000	2 300
Number of learners trained in ICT programmes per year	e-Astuteness development		149	269	337	200	200	200	100

1. No historical data available.

### Entity overview

The National Electronic Media Institute of South Africa was established as a non-profit institute for education in terms of the Companies Act (1973) and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). Its programmes are structured to enhance the market readiness of students in a range of broadcasting disciplines. The mandate was expanded to include providing digital skills and training for the fourth industrial revolution through identified partnerships, with priority areas including digital transformation for government employees, creative media training, courses related to the fourth industrial revolution and digital literacy.

Over the medium term, the institute will focus on implementing its operating model and digital skills agenda in collaboration with government, education institutions, business and civil society. The institute aims to train more than 200 000 learners over the medium term in identified digital skills priority areas such as government e-enablement, creative new media industries, e-inclusion and social innovation.

Spending on compensation of employees accounts for an estimated 40.6 per cent (R134.4 million) of the institute's planned spending over the medium term, with transfers and subsidies to higher education institutions

to fund e-skills projects accounting for an estimated 7.9 per cent (R26.3 million). Total expenditure is projected to increase at an average annual rate of 3.5 per cent, from R102.9 million in 2025/26 to R114 million in 2028/29. The institute is set to derive 99.1 per cent (R328 million) of its revenue over the medium term through transfers from the department and the balance through fees for training and development.

### Programmes/Objectives/Activities

**Table 30.31 National Electronic Media Institute of South Africa expenditure trends and estimates by programme/objective/activity**

R million	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26				2022/23 - 2025/26	2026/27	2027/28		
Administration	46.2	66.8	58.2	50.4	50.4	3.0%	41.5%	51.2	52.7	55.2	3.1%	48.1%
e-Astuteness development	101.4	103.4	40.5	50.6	50.6	-20.7%	55.4%	53.1	55.8	58.8	5.2%	50.7%
Knowledge for innovation	1.5	3.1	3.1	1.9	1.9	9.4%	1.8%	2.0	2.1	-	-100.0%	1.2%
Aggregation framework	0.6	3.3	3.3	-	-	-100.0%	1.4%	-	-	-	-	-
<b>Total</b>	<b>149.7</b>	<b>176.7</b>	<b>105.1</b>	<b>102.9</b>	<b>102.9</b>	<b>-11.7%</b>	<b>100.0%</b>	<b>106.3</b>	<b>110.6</b>	<b>114.0</b>	<b>3.5%</b>	<b>100.0%</b>

### Statements of financial performance, cash flow and financial position

**Table 30.32 National Electronic Media Institute of South Africa statements of financial performance**

Statement of financial performance												
R million	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26				2022/23 - 2025/26	2026/27	2027/28		
<b>Revenue</b>												
<b>Non-tax revenue</b>	<b>13.6</b>	<b>53.5</b>	<b>4.7</b>	<b>1.6</b>	<b>1.6</b>	<b>-51.0%</b>	<b>14.0%</b>	<b>0.9</b>	<b>1.0</b>	<b>1.0</b>	<b>-14.5%</b>	<b>0.9%</b>
Sale of goods and services other than capital assets	9.9	52.0	3.9	-	-	-100.0%	12.6%	-	-	-	-	-
Other non-tax revenue	3.7	1.5	0.7	1.6	1.6	-24.6%	1.4%	0.9	1.0	1.0	-14.5%	0.9%
<b>Transfers received</b>	<b>134.7</b>	<b>116.2</b>	<b>97.0</b>	<b>101.3</b>	<b>101.3</b>	<b>-9.1%</b>	<b>86.0%</b>	<b>105.4</b>	<b>109.6</b>	<b>113.0</b>	<b>3.7%</b>	<b>99.1%</b>
<b>Total revenue</b>	<b>148.3</b>	<b>169.6</b>	<b>101.6</b>	<b>102.9</b>	<b>102.9</b>	<b>-11.5%</b>	<b>100.0%</b>	<b>106.3</b>	<b>110.6</b>	<b>114.0</b>	<b>3.5%</b>	<b>100.0%</b>
<b>Expenses</b>												
<b>Current expenses</b>	<b>107.5</b>	<b>85.7</b>	<b>85.9</b>	<b>94.2</b>	<b>94.2</b>	<b>-4.3%</b>	<b>69.9%</b>	<b>97.2</b>	<b>101.1</b>	<b>106.3</b>	<b>4.1%</b>	<b>92.1%</b>
Compensation of employees	19.8	34.7	47.1	36.8	36.8	22.8%	25.9%	42.4	44.8	47.2	8.7%	40.6%
Goods and services	87.5	48.9	35.5	55.4	55.4	-14.1%	42.5%	54.6	56.1	58.9	2.0%	51.3%
Depreciation	0.1	2.1	3.2	2.0	2.0	138.0%	1.4%	0.2	0.2	0.2	-53.7%	0.2%
<b>Transfers and subsidies</b>	<b>42.2</b>	<b>90.9</b>	<b>19.2</b>	<b>8.7</b>	<b>8.7</b>	<b>-40.9%</b>	<b>30.1%</b>	<b>9.1</b>	<b>9.5</b>	<b>7.7</b>	<b>-3.9%</b>	<b>7.9%</b>
<b>Total expenses</b>	<b>149.7</b>	<b>176.7</b>	<b>105.1</b>	<b>102.9</b>	<b>102.9</b>	<b>-11.7%</b>	<b>100.0%</b>	<b>106.3</b>	<b>110.6</b>	<b>114.0</b>	<b>3.5%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>(1.3)</b>	<b>(7.0)</b>	<b>(3.5)</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

### Personnel information

**Table 30.33 National Electronic Media Institute of South Africa personnel numbers and cost by salary level**

Number of approved funded posts	Number of posts estimated for 31 March 2026		Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/Total (%)			
	Number of posts on approved establishment	Number of posts	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25	2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29						
<b>National Electronic Media Institute of South Africa</b>																			
<b>Salary level</b>	<b>38</b>	<b>38</b>	<b>98</b>	<b>47.1</b>	<b>0.5</b>	<b>42</b>	<b>36.8</b>	<b>0.9</b>	<b>42</b>	<b>42.4</b>	<b>1.0</b>	<b>42</b>	<b>44.8</b>	<b>1.1</b>	<b>42</b>	<b>47.2</b>	<b>1.1</b>	<b>-</b>	<b>100.0%</b>
1 – 6	2	2	2	0.3	0.2	3	1.1	0.4	3	1.1	0.4	3	1.2	0.4	3	1.2	0.4	-	7.1%
7 – 10	27	27	87	34.2	0.4	24	16.8	0.7	24	17.5	0.7	24	18.5	0.8	24	19.5	0.8	-	57.1%
13 – 16	9	9	9	12.6	1.4	15	18.9	1.3	15	23.8	1.6	15	25.1	1.7	15	26.5	1.8	-	35.7%

1. Rand million.

## Sentech

### Selected performance indicators

**Table 30.34 Sentech performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Percentage household coverage of digital television infrastructure per year	Attain digital terrestrial television network	Increased infrastructure investment, access and efficiency	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%
Total number of broadband-connected households and facilities	Attain digital terrestrial television network	Digital transformation across the state	— <sup>1</sup>	800	1 292	5 800	9 600	13 100	— <sup>2</sup>
Number of customers onboarded on digital platforms per year	Attain digital terrestrial television network	An ethical, capable and professional public service	2	1	7	1	1	1	— <sup>2</sup>

1. No historical data available.

2. Project concluded.

### Entity overview

Sentech derives its mandate from the Sentech Act (1996) and the Electronic Communications Act (2005) and is listed as a schedule 3B public entity in the Public Finance Management Act (1999). It is responsible for providing signal distribution services as a common carrier to licensed television and radio broadcasters. In 2002, following the deregulation of the telecommunications sector, Sentech was granted 2 additional licences, allowing the company to provide international voice-based telecommunications and multimedia services.

Sentech will focus on increasing revenue over the medium term by pursuing growth initiatives in connectivity businesses; managed infrastructure services (such as data centres and towers); partnerships and expansion through mergers and acquisitions; and expanding into new markets such as the Southern African Development Community and East Africa regions. The entity will focus on reducing operational costs and enhancing returns on capital investment, and will implement several cost-containment measures to generate sufficient cash flow to meet future obligations.

Sentech will also continue to invest in core infrastructure such as its terrestrial transmission network and data centres to maintain its position as a leader in the industry. One of its projects over the medium term is the digital terrestrial television frequency migration, which involves migrating broadcasting from analogue to digital technologies, and ensuring that 99.8 per cent of households are covered by digital television infrastructure. Capital expenditure, primarily funded through operating activities, and the acquisition of assets such as software and technical equipment, is expected to amount to R1.2 billion over the medium term.

Total expenditure is set to amount to R5.3 billion over the medium term, decreasing from R2.5 billion in 2025/26 to R1.8 billion in 2028/29, at an average annual rate of 10.1 per cent. This is due to one-off allocations from the department amounting to R889 million for dual illumination, which is the cost of operating both digital and analogue systems due to the delay in switching off the analogue broadcasting signal (R189 million); and assistance with broadcast transmission costs (R700 million). To support development capabilities in the long term, Sentech has strengthened strategic partnerships with academic institutions to build a sustainable pipeline of critical digital, engineering and leadership skills. As a result, spending on compensation of employees is projected to increase at an average annual rate of 3.9 per cent, from R519.6 million in 2025/26 to R582.1 million in 2028/29, in line with the projected increase in personnel from 425 to for 485 over the same period.

The entity expects to derive 97 per cent (R5.2 billion) of its revenue over the MTEF period through fees for television, radio and streaming services and the remainder through other sources such as rental income. Revenue is expected to decrease at an average annual rate of 9.8 per cent, from R2.5 billion in 2025/26 to R1.9 billion in 2028/29, due to additional allocations provided in 2025/26.

**Programmes/Objectives/Activities****Table 30.35 Sentech expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
Administration	1 651.5	1 666.9	1 903.8	2 506.4	14.9%	100.0%	1 695.5	1 742.5	1 820.8	-10.1%	100.0%
<b>Total</b>	<b>1 651.5</b>	<b>1 666.9</b>	<b>1 903.8</b>	<b>2 506.4</b>	<b>14.9%</b>	<b>100.0%</b>	<b>1 695.5</b>	<b>1 742.5</b>	<b>1 820.8</b>	<b>-10.1%</b>	<b>100.0%</b>

**Statements of financial performance, cash flow and financial position****Table 30.36 Sentech statements of financial performance, cash flow and financial position****Statement of financial performance**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
<b>Revenue</b>											
<b>Non-tax revenue</b>	<b>1 515.6</b>	<b>1 505.5</b>	<b>1 654.4</b>	<b>1 655.8</b>	<b>3.0%</b>	<b>87.5%</b>	<b>1 699.9</b>	<b>1 786.4</b>	<b>1 866.6</b>	<b>4.1%</b>	<b>100.0%</b>
Sale of goods and services other than capital assets	1 411.9	1 381.1	1 606.2	1 605.3	4.4%	82.9%	1 648.4	1 732.6	1 810.4	4.1%	97.0%
Other non-tax revenue	103.7	124.4	48.2	50.5	-21.3%	4.5%	51.5	53.8	56.2	3.6%	3.0%
<b>Transfers received</b>	<b>-</b>	<b>15.4</b>	<b>3.4</b>	<b>889.0</b>	<b>-</b>	<b>12.5%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>-</b>
<b>Total revenue</b>	<b>1 515.6</b>	<b>1 520.9</b>	<b>1 657.8</b>	<b>2 544.8</b>	<b>18.9%</b>	<b>100.0%</b>	<b>1 699.9</b>	<b>1 786.4</b>	<b>1 866.6</b>	<b>-9.8%</b>	<b>100.0%</b>
<b>Expenses</b>											
<b>Current expenses</b>	<b>1 651.5</b>	<b>1 666.9</b>	<b>1 903.8</b>	<b>2 492.1</b>	<b>14.7%</b>	<b>99.8%</b>	<b>1 693.9</b>	<b>1 726.3</b>	<b>1 803.8</b>	<b>-10.2%</b>	<b>99.3%</b>
Compensation of employees	437.7	485.2	469.4	519.6	5.9%	24.7%	543.0	557.1	582.1	3.9%	32.0%
Goods and services	830.0	802.3	1 086.0	1 656.1	25.9%	56.6%	838.8	909.8	950.6	-16.9%	51.3%
Depreciation	227.9	224.0	210.6	212.6	-2.3%	11.3%	226.0	205.6	214.9	0.4%	12.3%
Interest, dividends and rent on land	155.9	155.5	137.8	103.8	-12.7%	7.2%	86.1	53.8	56.2	-18.5%	3.7%
<b>Transfers and subsidies</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>14.2</b>	<b>-</b>	<b>0.2%</b>	<b>1.6</b>	<b>16.2</b>	<b>17.0</b>	<b>6.0%</b>	<b>0.7%</b>
<b>Total expenses</b>	<b>1 651.5</b>	<b>1 666.9</b>	<b>1 903.8</b>	<b>2 506.4</b>	<b>14.9%</b>	<b>100.0%</b>	<b>1 695.5</b>	<b>1 742.5</b>	<b>1 820.8</b>	<b>-10.1%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>(135.9)</b>	<b>(146.0)</b>	<b>(246.0)</b>	<b>38.5</b>	<b>-165.7%</b>		<b>4.4</b>	<b>43.9</b>	<b>45.9</b>	<b>6.0%</b>	

**Cash flow statement**

<b>Cash flow from operating activities</b>	<b>(375.6)</b>	<b>309.6</b>	<b>443.6</b>	<b>211.2</b>	<b>-182.5%</b>	<b>100.0%</b>	<b>345.9</b>	<b>120.3</b>	<b>221.5</b>	<b>1.6%</b>	<b>100.0%</b>
<b>Receipts</b>											
<b>Non-tax receipts</b>	<b>1 124.9</b>	<b>1 534.4</b>	<b>1 741.3</b>	<b>1 738.9</b>	<b>15.6%</b>	<b>81.2%</b>	<b>1 648.4</b>	<b>1 732.6</b>	<b>1 810.4</b>	<b>1.4%</b>	<b>100.0%</b>
Sales of goods and services other than capital assets	1 031.5	1 381.1	1 606.2	1 672.7	17.5%	75.3%	1 648.4	1 732.6	1 810.4	2.7%	100.0%
Other tax receipts	93.4	153.3	135.0	66.2	-10.8%	5.9%	-	-	-	-100.0%	-
<b>Transfers received</b>	<b>30.5</b>	<b>171.5</b>	<b>327.2</b>	<b>889.0</b>	<b>207.7%</b>	<b>18.8%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>-</b>
<b>Total receipts</b>	<b>1 155.4</b>	<b>1 706.0</b>	<b>2 068.4</b>	<b>2 627.9</b>	<b>31.5%</b>	<b>100.0%</b>	<b>1 648.4</b>	<b>1 732.6</b>	<b>1 810.4</b>	<b>-11.7%</b>	<b>100.0%</b>
<b>Payment</b>											
<b>Current payments</b>	<b>1 290.3</b>	<b>818.1</b>	<b>1 444.8</b>	<b>2 268.9</b>	<b>20.7%</b>	<b>83.5%</b>	<b>1 302.5</b>	<b>1 612.3</b>	<b>1 588.9</b>	<b>-11.2%</b>	<b>100.0%</b>
Compensation of employees	436.0	485.2	469.9	490.9	4.0%	27.0%	525.3	557.1	582.1	5.8%	37.0%
Goods and services	701.8	179.6	839.9	1 656.7	33.2%	48.5%	638.1	909.8	950.6	-16.9%	55.5%
Interest and rent on land	152.5	153.3	135.0	121.3	-7.3%	8.1%	139.2	145.5	56.2	-22.6%	7.6%
<b>Transfers and subsidies</b>	<b>-</b>	<b>33.8</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.5%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Payments for financial assets</b>	<b>240.7</b>	<b>544.5</b>	<b>180.0</b>	<b>147.8</b>	<b>-15.0%</b>	<b>16.0%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-100.0%</b>	<b>-</b>
<b>Total payments</b>	<b>1 531.0</b>	<b>1 396.4</b>	<b>1 624.8</b>	<b>2 416.6</b>	<b>16.4%</b>	<b>100.0%</b>	<b>1 302.5</b>	<b>1 612.3</b>	<b>1 588.9</b>	<b>-13.0%</b>	<b>100.0%</b>
<b>Net cash flow from investing activities</b>	<b>(90.8)</b>	<b>152.4</b>	<b>(382.5)</b>	<b>(375.8)</b>	<b>60.6%</b>	<b>100.0%</b>	<b>(179.5)</b>	<b>(207.5)</b>	<b>(39.2)</b>	<b>-52.9%</b>	<b>100.0%</b>
Acquisition of property, plant, equipment and intangible assets	(90.8)	(94.6)	(106.0)	(915.7)	116.1%	173.2%	(481.7)	(600.4)	(86.3)	-54.5%	274.1%
Proceeds from the sale of property, plant, equipment and intangible assets	-	0.4	-	-	-	-0.1%	-	-	-	-	-
Other flows from investing activities	-	246.5	(276.5)	539.9	-	-73.2%	302.2	392.9	47.0	-55.7%	-174.1%
<b>Net cash flow from financing activities</b>	<b>65.9</b>	<b>(102.2)</b>	<b>(114.5)</b>	<b>(121.2)</b>	<b>-222.5%</b>	<b>100.0%</b>	<b>(114.6)</b>	<b>(108.9)</b>	<b>(92.6)</b>	<b>-8.6%</b>	<b>100.0%</b>
Repayment of finance leases	48.1	(130.8)	(146.4)	(127.4)	-238.3%	131.0%	(114.6)	(108.9)	(92.6)	-10.1%	100.0%
Other flows from financing activities	17.8	28.6	31.9	6.1	-29.9%	-31.0%	-	-	-	-100.0%	-
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>(400.4)</b>	<b>359.7</b>	<b>(53.4)</b>	<b>(285.8)</b>	<b>-10.6%</b>	<b>100.0%</b>	<b>51.7</b>	<b>(196.1)</b>	<b>89.7</b>	<b>-168.0%</b>	<b>100.0%</b>

**Table 30.36 Sentech statements of financial performance, cash flow and financial position (continued)**

Statement of financial position				Revised estimate	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
Audited outcome							2025/26				
R million	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
Carrying value of assets	1 148.2	1 098.2	1 181.9	1 934.8	19.0%	30.9%	2 295.8	2 745.8	1 737.2	-3.5%	55.0%
of which:											
Acquisition of assets	(90.8)	(94.6)	(106.0)	(915.7)	116.1%	100.0%	(481.7)	(600.4)	(86.3)	-54.5%	100.0%
Investments	891.2	1 189.7	1 236.6	1 015.1	4.4%	24.9%	835.6	924.9	604.6	-15.9%	19.2%
Inventory	74.3	77.5	73.2	64.1	-4.8%	1.7%	58.3	53.0	55.6	-4.6%	1.4%
Receivables and prepayments	665.0	1 197.7	1 180.4	754.8	4.3%	21.9%	421.8	88.8	663.0	-4.2%	9.5%
Cash and cash equivalents	1 513.0	631.0	595.7	411.3	-35.2%	18.1%	329.1	263.3	815.6	25.6%	11.4%
Taxation	108.4	116.8	75.9	132.5	6.9%	2.5%	136.5	140.6	147.6	3.7%	3.4%
<b>Total assets</b>	<b>4 400.2</b>	<b>4 310.9</b>	<b>4 343.8</b>	<b>4 312.6</b>	<b>-0.7%</b>	<b>100.0%</b>	<b>4 077.0</b>	<b>4 216.2</b>	<b>4 023.6</b>	<b>-2.3%</b>	<b>100.0%</b>
Accumulated surplus/(deficit)	1 857.3	1 711.9	1 463.1	1 690.5	-3.1%	38.7%	1 703.6	1 761.0	1 823.8	2.6%	42.9%
Capital and reserves	828.5	828.5	936.3	965.7	5.2%	20.5%	965.8	965.8	819.8	-5.3%	22.3%
Finance lease	1 286.9	1 249.8	1 100.8	929.1	-10.3%	26.3%	668.3	776.7	726.1	-7.9%	17.6%
Deferred income	229.7	376.2	648.7	510.3	30.5%	10.2%	500.1	295.1	265.6	-19.6%	8.6%
Trade and other payables	181.4	126.1	169.3	199.2	3.2%	3.9%	221.9	400.7	370.5	23.0%	8.1%
Provisions	16.4	18.4	25.6	17.7	2.6%	0.4%	17.3	17.0	17.8	0.3%	0.4%
<b>Total equity and liabilities</b>	<b>4 400.2</b>	<b>4 310.9</b>	<b>4 343.8</b>	<b>4 312.6</b>	<b>-0.7%</b>	<b>100.0%</b>	<b>4 077.0</b>	<b>4 216.2</b>	<b>4 023.6</b>	<b>-2.3%</b>	<b>100.0%</b>

## Personnel information

**Table 30.37 Sentech personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026			Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment										Average growth rate of personnel posts (%)	Average salary level/ Total (%)					
Number of funded posts	Number of approved posts	Number of posts on establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25		2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29					
Sentech		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Salary level	425	485	425	469.4	1.1	425	519.6	1.2	485	543.0	1.1	485	557.1	1.1	485	582.1	1.2	4.5%	100.0%
7 – 10	82	92	82	47.1	0.6	82	52.1	0.6	92	54.4	0.6	92	55.9	0.6	92	58.4	0.6	3.9%	19.0%
11 – 12	232	262	232	265.6	1.1	232	294.1	1.3	262	307.3	1.2	262	315.3	1.2	262	329.4	1.3	4.1%	54.0%
13 – 16	108	128	108	145.7	1.3	108	161.3	1.5	128	168.6	1.3	128	173.0	1.4	128	180.7	1.4	5.8%	26.4%
17 – 22	3	3	3	11.0	3.7	3	12.2	4.1	3	12.7	4.2	3	13.0	4.3	3	13.6	4.5	-	0.6%

1. Rand million.

## South African Broadcasting Corporation

### Selected performance indicators

**Table 30.38 South African Broadcasting Corporation performance indicators by programme/objective/activity and related priority**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of national days covered on television per year	Local content delivery: Video entertainment	Social cohesion and nation building	7	7	7	7	7	7	7
Number of registered users of the SABC+ platform per year	Local content delivery: Video entertainment		-1	-1	846 973	1 000 000	1 250 000	1 500 000	1 500 000
Numbers of hours of television content digitised per year	Digital terrestrial migration and technology		-1	16 333	66 997	75 000	100 000	125 000	150 000
Percentage of prime-time share of television screen ratings per year	Local content delivery: Video entertainment		SABC1: 25% SABC2: 8% SABC3: 3%	SABC1: 22% SABC2: 6% SABC3: 3%	SABC1: 16% SABC2: 3% SABC3: 2%	SABC1: 22% SABC2: 7% SABC3: 3%	SABC1: 22% SABC2: 7% SABC3: 3%	SABC1: 24% SABC2: 8% SABC3: 5%	SABC1: 24% SABC2: 8% SABC3: 5%
Average number of adult listeners of SABC radio stations per 7-day period for public broadcast services (PBS) and public commercial stations (PCS) per year	Local content delivery: Radio		PBS: 30m PCS: 6m	PBS: 23.5m PCS: 5m	PBS: 24.2m PCS: 5.9m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m

1. No historical data available.

## Entity overview

The South African Broadcasting Corporation derives its mandate from the Broadcasting Act (1999) and is listed as a schedule 2 public entity in terms of the Public Finance Management Act (1999). The corporation is mandated to provide broadcasting and information services through a wide range of programming that displays South African talent in educational and entertainment programmes; offer diverse views through various news channels, information and analysis perspectives; and advance national and public interests through popular sports. It is charged with aligning with the democratic values of the Constitution and enhancing and protecting the fundamental rights of the people of South Africa.

Over the medium term, the corporation will focus on revenue generation initiatives that will include the optimisation of the SABC+ digital platform, and partnership agreements in its efforts to improve its financial sustainability and address going concern challenges. The corporation will also focus on digital transformation to take advantage of new platforms and emerging technologies. This will include using artificial intelligence, exploring new strategic partnerships, maximising revenue from its content library and repositioning its image by building public confidence to make it a media platform of choice for all stakeholders. Through these measures, the corporation aims to attract a 24 per cent of prime-time ratings for SABC1 and an 8 per cent share for SABC2 by 2028/29.

Total expenditure is projected to increase at an average annual rate of 5.6 per cent, from R6.7 billion in 2025/26 to R7.9 billion in 2028/29. Spending on content acquisition is set to increase by 13 per cent over the medium term, and spending on compensation of employees at an average annual rate of 6.2 per cent over the same period, from R2.3 billion in 2025/26 to R2.8 billion in 2028/29, as the vacancy rate of 20 per cent is reduced and cost-of-living adjustments are budgeted for. Other notable increases in expenditure over the medium term will be broadcasting costs (by 35 per cent, from R515.7 million in 2025/26 to R696.1 million in 2028/29), marketing (by 23 per cent, from R132.6 million in 2025/26 to R179.1 million in 2028/29) and direct licence collection costs (by 25 per cent, from R89.9 million in 2025/26 to R121.3 million in 2028/29) as the marketing of new content and TV licence payment follow-ups will be intensified. This is expected to have a positive impact on revenue.

An estimated 76.9 per cent (R17.4 billion) of the corporation's projected revenue over the period ahead is expected to be generated from commercial activities, and the balance through television licence fees and transfers from the department. Total revenue is expected to increase at an average annual rate of 6.4 per cent, from R6.6 billion in 2025/26 to R7.9 billion in 2028/29, mainly due to the increased collection of licence fees, and revenue derived from sponsorships and advertising.

## Programmes/Objectives/Activities

**Table 30.39 South African Broadcasting Corporation expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
R million											
Administration	949.7	815.1	993.4	1 757.6	22.8%	19.9%	1 829.7	1 972.1	2 060.9	5.4%	25.8%
Local content delivery: Video entertainment	1 805.6	1 643.0	1 480.2	1 788.4	-0.3%	29.6%	1 895.1	1 999.9	2 089.9	5.3%	26.3%
Local content delivery: Radio	775.8	843.5	914.7	1 055.4	10.8%	15.8%	1 115.9	1 168.8	1 221.4	5.0%	15.4%
Universal access transmitter rollout news	670.2	649.4	690.6	688.6	0.9%	11.9%	868.3	820.9	857.8	7.6%	11.2%
Sports of national interest and mandate	471.8	458.3	561.9	323.4	-11.8%	8.0%	355.0	386.2	403.6	7.7%	5.0%
Digital terrestrial migration and technology	707.0	773.4	801.7	1 107.5	16.1%	14.9%	1 172.4	1 227.7	1 282.9	5.0%	16.2%
<b>Total</b>	<b>5 380.0</b>	<b>5 182.6</b>	<b>5 442.5</b>	<b>6 721.0</b>	<b>7.7%</b>	<b>100.0%</b>	<b>7 236.5</b>	<b>7 575.5</b>	<b>7 916.4</b>	<b>5.6%</b>	<b>100.0%</b>

## Statements of financial performance, cash flow and financial position

**Table 30.40 South African Broadcasting Corporation statements of financial performance, cash flow and financial position**

Statement of financial performance				Revised estimate	Average growth rate (%)		Medium-term expenditure estimate			Average growth rate (%)	
Audited outcome					2022/23	2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
<b>Revenue</b>											
<b>Non-tax revenue</b>	<b>4 479.6</b>	<b>4 770.1</b>	<b>5 008.9</b>	<b>6 332.4</b>	<b>12.2%</b>	<b>96.4%</b>	<b>6 961.0</b>	<b>7 328.9</b>	<b>7 658.7</b>	<b>6.5%</b>	<b>96.8%</b>
Sale of goods and services other than capital assets	3 607.0	3 799.6	4 095.5	5 038.5	11.8%	77.4%	5 530.0	5 819.0	6 080.9	6.5%	76.9%
Other non-tax revenue	872.7	970.5	913.4	1 293.9	14.0%	19.0%	1 431.0	1 509.9	1 577.8	6.8%	19.9%
<b>Transfers received</b>	<b>153.9</b>	<b>214.8</b>	<b>180.3</b>	<b>225.9</b>	<b>13.7%</b>	<b>3.6%</b>	<b>234.2</b>	<b>243.5</b>	<b>251.1</b>	<b>3.6%</b>	<b>3.2%</b>
<b>Total revenue</b>	<b>4 633.5</b>	<b>4 984.9</b>	<b>5 189.2</b>	<b>6 558.3</b>	<b>12.3%</b>	<b>100.0%</b>	<b>7 195.1</b>	<b>7 572.4</b>	<b>7 909.8</b>	<b>6.4%</b>	<b>100.0%</b>
<b>Expenses</b>											
<b>Current expenses</b>	<b>5 380.0</b>	<b>5 182.6</b>	<b>5 442.5</b>	<b>6 721.0</b>	<b>7.7%</b>	<b>100.0%</b>	<b>7 236.5</b>	<b>7 575.5</b>	<b>7 916.4</b>	<b>5.6%</b>	<b>100.0%</b>
Compensation of employees	2 001.0	1 913.5	1 856.9	2 348.6	5.5%	35.7%	2 560.8	2 693.2	2 814.4	6.2%	35.5%
Goods and services	1 836.9	1 853.6	2 288.2	2 874.6	16.1%	39.0%	3 095.9	3 213.4	3 358.0	5.3%	42.5%
Depreciation	1 508.2	1 355.0	1 290.3	1 420.5	-2.0%	24.5%	1 500.8	1 586.3	1 657.7	5.3%	20.9%
Interest, dividends and rent on land	34.0	60.5	7.1	77.2	31.5%	0.8%	79.0	82.6	86.3	3.8%	1.1%
<b>Total expenses</b>	<b>5 380.0</b>	<b>5 182.6</b>	<b>5 442.5</b>	<b>6 721.0</b>	<b>7.7%</b>	<b>100.0%</b>	<b>7 236.5</b>	<b>7 575.5</b>	<b>7 916.4</b>	<b>5.6%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>(746.5)</b>	<b>(197.8)</b>	<b>(253.3)</b>	<b>(162.7)</b>	<b>-39.8%</b>		<b>(41.3)</b>	<b>(3.1)</b>	<b>(6.6)</b>	<b>-65.6%</b>	
<b>Cash flow statement</b>											
<b>Cash flow from operating activities</b>	<b>(630.7)</b>	<b>(174.7)</b>	<b>(402.5)</b>	<b>(271.7)</b>	<b>-24.5%</b>	<b>100.0%</b>	<b>196.0</b>	<b>350.1</b>	<b>362.4</b>	<b>-210.1%</b>	<b>100.0%</b>
<b>Receipts</b>											
<b>Non-tax receipts</b>	<b>3 814.3</b>	<b>3 950.8</b>	<b>4 101.6</b>	<b>5 048.0</b>	<b>9.8%</b>	<b>82.7%</b>	<b>5 530.0</b>	<b>5 828.5</b>	<b>6 090.8</b>	<b>6.5%</b>	<b>80.1%</b>
Sales of goods and services other than capital assets	3 754.0	3 898.9	4 064.7	5 038.5	10.3%	81.9%	5 530.0	5 819.0	6 080.9	6.5%	80.0%
Other tax receipts	60.3	51.9	36.9	9.5	-46.0%	0.8%	-	9.5	9.9	1.5%	0.1%
<b>Transfers received</b>	<b>153.9</b>	<b>266.6</b>	<b>211.1</b>	<b>225.9</b>	<b>13.7%</b>	<b>4.2%</b>	<b>234.2</b>	<b>243.5</b>	<b>251.1</b>	<b>3.6%</b>	<b>3.3%</b>
<b>Financial transactions in assets and liabilities</b>	<b>813.4</b>	<b>526.1</b>	<b>522.2</b>	<b>817.4</b>	<b>0.2%</b>	<b>13.1%</b>	<b>1 137.2</b>	<b>1 205.6</b>	<b>1 259.9</b>	<b>15.5%</b>	<b>16.5%</b>
<b>Total receipts</b>	<b>4 781.7</b>	<b>4 743.5</b>	<b>4 834.9</b>	<b>6 091.3</b>	<b>8.4%</b>	<b>100.0%</b>	<b>6 901.4</b>	<b>7 277.7</b>	<b>7 601.8</b>	<b>7.7%</b>	<b>100.0%</b>
<b>Payment</b>											
<b>Current payments</b>	<b>5 412.4</b>	<b>4 921.4</b>	<b>5 237.3</b>	<b>6 363.0</b>	<b>5.5%</b>	<b>100.0%</b>	<b>6 705.3</b>	<b>6 927.6</b>	<b>7 239.4</b>	<b>4.4%</b>	<b>100.0%</b>
Compensation of employees	2 378.4	2 039.7	1 856.9	2 348.6	-0.4%	39.3%	2 560.8	2 693.2	2 814.4	6.2%	38.7%
Goods and services	3 000.0	2 821.2	3 378.5	3 937.2	9.5%	59.9%	4 067.6	4 151.8	4 338.6	3.3%	60.2%
Interest and rent on land	34.0	60.5	2.0	77.2	31.5%	0.8%	77.0	82.6	86.3	3.8%	1.2%
<b>Transfers and subsidies</b>	<b>-</b>	<b>(3.3)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total payments</b>	<b>5 412.4</b>	<b>4 918.1</b>	<b>5 237.3</b>	<b>6 363.0</b>	<b>5.5%</b>	<b>100.0%</b>	<b>6 705.3</b>	<b>6 927.6</b>	<b>7 239.4</b>	<b>4.4%</b>	<b>100.0%</b>
<b>Net cash flow from investing activities</b>	<b>(299.2)</b>	<b>(128.5)</b>	<b>(128.3)</b>	<b>(150.0)</b>	<b>-20.6%</b>	<b>100.0%</b>	<b>(300.0)</b>	<b>(300.0)</b>	<b>(300.0)</b>	<b>26.0%</b>	<b>100.0%</b>
Acquisition of property, plant, equipment and intangible assets	(253.8)	(236.9)	(151.0)	(150.0)	-16.1%	112.1%	(300.0)	(300.0)	(300.0)	26.0%	100.0%
Acquisition of software and other intangible assets	(49.3)	(8.2)	(11.3)	-	-100.0%	9.7%	-	-	-	-	-
Proceeds from the sale of property, plant, equipment and intangible assets	3.9	116.6	33.9	-	-100.0%	-21.9%	-	-	-	-	-
<b>Net cash flow from financing activities</b>	<b>221.3</b>	<b>232.9</b>	<b>188.0</b>	<b>3 987.0</b>	<b>162.2%</b>	<b>100.0%</b>	<b>590.8</b>	<b>640.1</b>	<b>640.1</b>	<b>-45.7%</b>	<b>100.0%</b>
Deferred income	202.3	240.7	195.7	730.1	53.4%	29.6%	713.2	647.9	647.9	-3.9%	107.4%
Borrowing activities	27.4	-	-	114.7	61.2%	3.1%	(114.7)	-	-	-100.0%	-6.1%
Repayment of finance leases	(8.4)	(7.8)	(7.6)	(7.8)	-2.3%	-0.7%	(7.8)	(7.8)	(7.8)	-	-1.3%
Other flows from financing activities	-	-	-	3 150.0	-	68.0%	-	-	-	-100.0%	-
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>(708.6)</b>	<b>(70.2)</b>	<b>(342.8)</b>	<b>3 565.3</b>	<b>-271.4%</b>	<b>100.0%</b>	<b>486.8</b>	<b>690.1</b>	<b>702.5</b>	<b>-41.8%</b>	<b>100.0%</b>

**Table 30.40 South African Broadcasting Corporation statements of financial performance, cash flow and financial position (continued)**

Statement of financial position											
	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
Carrying value of assets	1 687.0	1 733.1	2 921.5	3 666.0	29.5%	42.6%	3 938.4	4 011.0	4 191.5	4.6%	44.5%
<i>of which:</i>											
Acquisition of assets	(253.8)	(236.9)	(151.0)	(150.0)	-16.1%	100.0%	(300.0)	(300.0)	(300.0)	26.0%	100.0%
Investments	14.9	19.6	19.7	–	-100.0%	0.2%	–	–	–	–	–
Inventory	481.3	295.0	277.8	299.4	-14.6%	5.8%	319.1	340.2	355.5	5.9%	3.7%
Receivables and prepayments	649.5	797.4	831.9	757.5	5.3%	12.9%	837.3	873.8	913.1	6.4%	9.6%
Cash and cash equivalents	471.6	401.3	58.6	2 932.1	83.9%	16.4%	2 941.2	2 933.9	3 065.9	1.5%	32.8%
Non-current assets held for sale	1.5	0.2	0.1	–	-100.0%	–	–	–	–	–	–
Defined benefit plan assets	1 319.1	839.1	2 204.7	839.1	-14.0%	22.1%	839.1	839.1	876.8	1.5%	9.4%
<b>Total assets</b>	<b>4 624.9</b>	<b>4 085.8</b>	<b>6 314.3</b>	<b>8 494.1</b>	<b>22.5%</b>	<b>100.0%</b>	<b>8 875.2</b>	<b>8 997.9</b>	<b>9 402.8</b>	<b>3.4%</b>	<b>100.0%</b>
Accumulated surplus/(deficit)	(2 180.5)	(3 236.7)	(2 672.0)	(2 367.2)	2.8%	-44.5%	(1 809.5)	(1 408.2)	(1 471.6)	-14.7%	-17.2%
Capital and reserves	–	–	1 211.1	–	–	5.1%	–	–	–	–	–
Capital reserve fund	3 565.0	3 580.0	3 479.1	6 788.3	23.9%	74.0%	6 810.4	6 808.6	6 829.2	0.2%	75.0%
Borrowings	27.4	27.4	27.4	142.1	73.1%	1.0%	27.4	27.4	28.6	-41.4%	0.3%
Finance lease	–	–	525.9	–	–	2.2%	–	–	–	–	–
Deferred income	368.8	443.1	–	–	-100.0%	3.5%	–	–	–	–	–
Trade and other payables	1 185.1	1 769.2	2 180.0	1 741.9	13.7%	29.2%	1 692.4	1 733.8	1 811.8	1.3%	19.2%
Taxation	3.6	1.9	–	–	-100.0%	–	–	–	–	–	–
Provisions	1 509.3	1 501.0	1 562.9	1 501.0	-0.2%	25.8%	1 501.0	1 501.0	1 568.5	1.5%	16.8%
Derivatives financial instruments	146.2	–	–	688.1	67.6%	3.5%	653.5	335.4	636.3	-2.6%	6.0%
<b>Total equity and liabilities</b>	<b>4 624.9</b>	<b>4 085.8</b>	<b>6 314.3</b>	<b>8 494.1</b>	<b>22.5%</b>	<b>100.0%</b>	<b>8 875.2</b>	<b>8 997.9</b>	<b>9 402.8</b>	<b>3.4%</b>	<b>100.0%</b>

## Personnel information

**Table 30.41 South African Broadcasting Corporation personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026		Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/ Total (%)				
Number of funded posts	Number of approved establishment posts	Actual			Revised estimate			Medium-term expenditure estimate											
		2024/25		2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29						
South African Broadcasting Corporation		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Salary level	2 300	2 300	2 200	1 856.9	0.8	2 300	2 348.6	1.0	2 500	2 560.8	1.0	2 570	2 693.2	1.0	2 660	814.4	1.1	5.0%	100.0%
1 – 6	131	131	131	31.7	0.2	131	31.7	0.2	131	31.7	0.2	131	31.7	0.2	131	31.7	0.2	–	5.1%
7 – 10	388	388	188	103.9	0.6	388	267.6	0.7	388	267.6	0.7	388	267.6	0.7	388	267.6	0.7	–	15.1%
11 – 12	1 309	1 309	1 436	1 038.8	0.7	1 309	1 327.6	1.0	1 508	1 536.4	1.0	1 578	1 668.9	1.1	1 668	790.1	1.1	8.4%	61.5%
13 – 16	468	468	442	672.2	1.5	468	708.0	1.5	468	708.0	1.5	468	708.0	1.5	468	708.0	1.5	–	18.2%
17 – 22	4	4	3	10.3	3.4	4	13.7	3.4	5	17.1	3.4	5	17.1	3.4	5	17.1	3.4	7.7%	0.2%

1. Rand million.

## South African Post Office

### Selected performance indicators

**Table 30.42 South African Post Office performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Total number of points of presence	Post Office operations	Improved governance and performance of public entities	1 069	894	553	553	553	553	553
Percentage achieve the regulated mail delivery standard	Post Office operations		52%	33%	62%	92%	92%	92%	92%

### Entity overview

The South African Post Office is a schedule 2 public entity in terms of the Public Finance Management Act (1999) and derives its mandate from the Postal Services Act (1998), the South African Post Office SOC Ltd Act (2011) and South African Post Office SOC Ltd Amendment Act (2024). It was established to provide postal and related

services to the public and has an exclusive mandate to conduct postal services. Its mandate makes provision for the regulation of postal services and the operational functions of the postal company, including its universal service obligations.

Over the medium term, the entity will focus on providing universal access to postal and related services, particularly courier services, postal services, financial services and e-commerce. This will entail focusing on high-volume routes, expanding collection and delivery options, enabling assisted-digital services (such as identity, authentication, hybrid mail and payments), and expanding its motor vehicle licence disc renewal service. These activities, among others, are expected to enable it to exit business rescue over the medium term.

Total expenditure is projected to decrease at an average annual rate of 14.3 per cent, from R4.2 billion in 2025/26 to R2.7 billion in 2028/29, mostly due to lower depreciation due to less capital expenditure, and lower interest expenditure. Spending on compensation of employees accounts for a projected 56.2 per cent (R4.3 billion) of total expenditure over the medium term, with transport, IT and property costs the other main drivers of spending. In line with the expected decrease in the number of personnel, from 6 046 in 2025/26 to 5 924 in 2028/29 as a result of natural attrition, spending on compensation of employees is expected to increase marginally, at an average annual rate of 0.3 per cent, from R1.48 billion to R1.49 billion over the same period. Over the MTEF period, R1.9 billion is allocated to maintain 553 points of presence, in line with the entity's universal service obligations.

The entity's financial position is expected to improve over the medium term – its projected loss of R390.9 million in 2026/27 is expected to reduce to a R309 million loss in 2027/28 before improving to a profit of R20.9 million in 2028/29 as the entity implements the required initiatives to improve its financial performance. The entity derives its revenue from providing postal services and courier services, and from the fees it charges for financial transactions. Revenue is expected to decrease at an average annual rate of 7.8 per cent, from R3.4 billion in 2025/26 to R2.7 billion in 2028/29, due to the change in accounting treatment for interest income for the Post Office Pension Fund, which means that the interest expenses associated with the fund will not be recognised in the entity's financial records as per the accounting guidelines.

### ***Programmes/Objectives/Activities***

**Table 30.43 South African Post Office expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
Administration	2 550.4	3 204.3	1 944.7	2 292.9	-3.5%	49.0%	713.9	743.0	782.9	-30.1%	29.1%
Docex	36.4	37.1	38.6	38.8	2.2%	0.7%	37.2	38.5	39.9	0.9%	1.5%
Post office operations	3 751.3	2 720.1	1 857.8	1 917.4	-20.0%	50.3%	1 711.6	1 780.0	1 851.2	-1.2%	69.4%
<b>Total</b>	<b>6 338.1</b>	<b>5 961.5</b>	<b>3 841.1</b>	<b>4 249.1</b>	<b>-12.5%</b>	<b>100.0%</b>	<b>2 462.6</b>	<b>2 561.5</b>	<b>2 674.0</b>	<b>-14.3%</b>	<b>100.0%</b>

## Statements of financial performance, cash flow and financial position

**Table 30.44 South African Post Office statements of financial performance, cash flow and financial position**

Statement of financial performance												
	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25	2025/26				2022/23 - 2025/26	2026/27	2027/28		
R million												
<b>Revenue</b>												
<b>Non-tax revenue</b>	<b>3 709.0</b>	<b>10 836.7</b>	<b>3 175.9</b>	<b>2 861.0</b>	<b>-8.3%</b>	<b>90.5%</b>	<b>1 476.2</b>	<b>1 633.3</b>	<b>2 056.4</b>	<b>-10.4%</b>	<b>73.6%</b>	
Sale of goods and services other than capital assets	2 430.9	1 717.6	1 243.4	1 476.3	-15.3%	30.2%	1 328.1	1 459.6	1 800.6	6.8%	65.4%	
Other non-tax revenue	1 278.1	9 119.1	1 932.5	1 384.7	2.7%	60.3%	148.1	173.7	255.9	-43.0%	8.2%	
<b>Transfers received</b>	<b>519.3</b>	<b>524.3</b>	<b>547.8</b>	<b>572.4</b>	<b>3.3%</b>	<b>9.5%</b>	<b>595.5</b>	<b>619.3</b>	<b>638.5</b>	<b>3.7%</b>	<b>26.4%</b>	
<b>Total revenue</b>	<b>4 228.3</b>	<b>11 361.0</b>	<b>3 723.7</b>	<b>3 433.3</b>	<b>-6.7%</b>	<b>100.0%</b>	<b>2 071.7</b>	<b>2 252.6</b>	<b>2 694.9</b>	<b>-7.8%</b>	<b>100.0%</b>	
<b>Expenses</b>												
<b>Current expenses</b>	<b>6 338.1</b>	<b>5 651.0</b>	<b>3 838.9</b>	<b>4 248.8</b>	<b>-12.5%</b>	<b>98.5%</b>	<b>2 462.3</b>	<b>2 561.2</b>	<b>2 673.7</b>	<b>-14.3%</b>	<b>100.0%</b>	
Compensation of employees	3 210.5	2 500.7	1 521.8	1 483.5	-22.7%	42.7%	1 385.8	1 441.2	1 498.9	0.3%	56.2%	
Goods and services	1 931.7	1 936.4	1 122.9	1 303.0	-12.3%	30.9%	1 012.3	1 053.4	1 105.7	-5.3%	41.2%	
Depreciation	188.4	259.3	137.0	522.1	40.5%	5.4%	63.6	66.2	68.8	-49.1%	2.6%	
Interest, dividends and rent on land	1 007.5	954.6	1 057.3	940.3	-2.3%	19.4%	0.6	0.4	0.3	-93.3%	-	
<b>Transfers and subsidies</b>	<b>-</b>	<b>310.5</b>	<b>2.2</b>	<b>0.3</b>	<b>-</b>	<b>1.5%</b>	<b>0.2</b>	<b>0.3</b>	<b>0.4</b>	<b>8.0%</b>	<b>-</b>	
<b>Total expenses</b>	<b>6 338.1</b>	<b>5 961.5</b>	<b>3 841.1</b>	<b>4 249.1</b>	<b>-12.5%</b>	<b>100.0%</b>	<b>2 462.6</b>	<b>2 561.5</b>	<b>2 674.0</b>	<b>-14.3%</b>	<b>100.0%</b>	
<b>Surplus/(Deficit)</b>	<b>(2 109.8)</b>	<b>5 399.5</b>	<b>(117.4)</b>	<b>(815.8)</b>	<b>-27.1%</b>		<b>(390.9)</b>	<b>(309.0)</b>	<b>20.9</b>	<b>-129.5%</b>		
<b>Cash flow statement</b>												
<b>Cash flow from operating activities</b>	<b>(603.4)</b>	<b>(304.7)</b>	<b>(2 055.6)</b>	<b>(128.1)</b>	<b>-40.3%</b>	<b>100.0%</b>	<b>(327.3)</b>	<b>(233.8)</b>	<b>89.7</b>	<b>-188.8%</b>	<b>100.0%</b>	
<b>Receipts</b>												
<b>Non-tax receipts</b>	<b>3 373.1</b>	<b>2 769.6</b>	<b>2 707.2</b>	<b>2 454.7</b>	<b>-10.1%</b>	<b>67.2%</b>	<b>1 338.3</b>	<b>1 470.7</b>	<b>1 812.7</b>	<b>-9.6%</b>	<b>65.8%</b>	
Sales of goods and services other than capital assets	2 430.9	1 717.6	1 243.4	1 476.3	-15.3%	40.9%	1 328.1	1 459.6	1 800.6	6.8%	65.4%	
Other tax receipts	942.2	1 052.0	1 463.9	978.4	1.3%	26.4%	10.1	11.1	12.1	-76.9%	0.5%	
<b>Transfers received</b>	<b>519.3</b>	<b>524.3</b>	<b>547.8</b>	<b>572.4</b>	<b>3.3%</b>	<b>12.9%</b>	<b>595.5</b>	<b>619.3</b>	<b>638.5</b>	<b>3.7%</b>	<b>26.4%</b>	
<b>Financial transactions in assets and liabilities</b>	<b>335.9</b>	<b>2 126.7</b>	<b>473.6</b>	<b>406.3</b>	<b>6.5%</b>	<b>19.9%</b>	<b>138.0</b>	<b>162.6</b>	<b>243.8</b>	<b>-15.7%</b>	<b>7.8%</b>	
<b>Total receipts</b>	<b>4 228.3</b>	<b>5 420.6</b>	<b>3 728.7</b>	<b>3 433.3</b>	<b>-6.7%</b>	<b>100.0%</b>	<b>2 071.7</b>	<b>2 252.6</b>	<b>2 694.9</b>	<b>-7.8%</b>	<b>100.0%</b>	
<b>Payment</b>												
<b>Current payments</b>	<b>4 830.7</b>	<b>5 414.8</b>	<b>5 782.1</b>	<b>3 561.1</b>	<b>-9.7%</b>	<b>98.4%</b>	<b>2 398.7</b>	<b>2 486.1</b>	<b>2 604.9</b>	<b>-9.9%</b>	<b>100.0%</b>	
Compensation of employees	3 210.5	2 500.7	1 521.8	1 483.5	-22.7%	43.8%	1 385.8	1 441.2	1 498.9	0.3%	57.8%	
Goods and services	612.7	1 959.5	3 203.0	1 137.3	22.9%	34.7%	1 012.3	1 044.4	1 105.7	-0.9%	42.2%	
Interest and rent on land	1 007.5	954.6	1 057.3	940.3	-2.3%	19.9%	0.6	0.4	0.3	-93.3%	-	
<b>Transfers and subsidies</b>	<b>1.0</b>	<b>310.5</b>	<b>2.2</b>	<b>0.3</b>	<b>-33.0%</b>	<b>1.6%</b>	<b>0.2</b>	<b>0.3</b>	<b>0.4</b>	<b>8.0%</b>	<b>-</b>	
<b>Total payments</b>	<b>4 831.7</b>	<b>5 725.3</b>	<b>5 784.3</b>	<b>3 561.4</b>	<b>-9.7%</b>	<b>100.0%</b>	<b>2 399.0</b>	<b>2 486.4</b>	<b>2 605.2</b>	<b>-9.9%</b>	<b>100.0%</b>	
<b>Net cash flow from investing activities</b>	<b>665.0</b>	<b>37.2</b>	<b>(0.3)</b>	<b>(198.1)</b>	<b>-166.8%</b>	<b>100.0%</b>	<b>(60.0)</b>	<b>(66.0)</b>	<b>(72.6)</b>	<b>-28.4%</b>	<b>100.0%</b>	
Acquisition of property, plant, equipment and intangible assets	(2.7)	(2.3)	(0.3)	(198.1)	317.1%	-40.4%	(60.0)	(66.0)	(72.6)	-28.4%	100.0%	
Acquisition of software and other intangible assets	-	(0.2)	-	-	-	-	-	-	-	-	-	
Other flows from investing activities	667.7	39.7	-	-	-100.0%	140.4%	-	-	-	-	-	
<b>Net cash flow from financing activities</b>	<b>(127.7)</b>	<b>2 250.0</b>	<b>83.4</b>	<b>(115.9)</b>	<b>-3.2%</b>	<b>100.0%</b>	<b>272.5</b>	<b>289.4</b>	<b>(32.8)</b>	<b>-34.4%</b>	<b>100.0%</b>	
Other flows from financing activities	(127.7)	2 250.0	83.4	(115.9)	-3.2%	100.0%	272.5	289.4	(32.8)	-34.4%	100.0%	
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>(66.1)</b>	<b>1 982.5</b>	<b>(1 972.5)</b>	<b>(442.1)</b>	<b>88.4%</b>	<b>100.0%</b>	<b>(114.8)</b>	<b>(10.5)</b>	<b>(15.7)</b>	<b>-67.2%</b>	<b>100.0%</b>	
<b>Statement of financial position</b>												
Carrying value of assets of which:	2 655.1	2 006.8	1 938.0	1 818.0	-11.9%	55.6%	1 810.8	1 750.8	1 693.1	-2.3%	74.1%	
<b>Acquisition of assets</b>	<b>(2.7)</b>	<b>(2.3)</b>	<b>(0.3)</b>	<b>(198.1)</b>	<b>317.1%</b>	<b>100.0%</b>	<b>(60.0)</b>	<b>(66.0)</b>	<b>(72.6)</b>	<b>-28.4%</b>	<b>100.0%</b>	
Investments	348.6	317.8	283.1	257.0	-9.7%	8.0%	225.6	206.7	192.1	-9.2%	8.8%	
Inventory	48.1	31.5	32.0	52.8	3.2%	1.1%	28.9	27.5	26.1	-21.0%	1.2%	
Receivables and prepayments	685.1	399.7	301.5	205.1	-33.1%	10.5%	292.0	287.6	283.3	11.4%	12.2%	
Cash and cash equivalents	539.5	2 525.6	553.0	110.9	-41.0%	24.6%	102.7	92.2	76.6	-11.6%	3.8%	
Non-current assets held for sale	41.2	-	-	-	-100.0%	0.3%	-	-	-	-	-	
<b>Total assets</b>	<b>4 317.5</b>	<b>5 281.4</b>	<b>3 107.6</b>	<b>2 443.8</b>	<b>-17.3%</b>	<b>100.0%</b>	<b>2 460.0</b>	<b>2 364.7</b>	<b>2 271.1</b>	<b>-2.4%</b>	<b>100.0%</b>	
Accumulated surplus/(deficit)	(16 358.8)	(11 061.9)	(11 504.2)	(12 323.8)	-9.0%	-338.3%	(12 123.8)	(12 432.0)	(12 409.1)	0.2%	-520.9%	
Capital and reserves	10 154.5	12 087.0	12 226.1	12 226.1	6.4%	308.2%	12 226.1	12 226.1	12 226.1	-	516.9%	
Deferred income	80.9	63.4	59.3	59.5	-9.7%	1.7%	65.4	68.7	72.1	6.6%	2.9%	
Trade and other payables	9 203.2	3 590.4	1 777.8	1 921.7	-40.7%	108.9%	1 703.9	1 886.6	1 735.6	-3.3%	75.1%	
Taxation	17.7	14.3	15.0	-	-100.0%	0.3%	-	-	-	-	-	
Provisions	928.1	466.6	442.1	464.2	-20.6%	15.2%	504.5	511.7	537.3	5.0%	21.9%	
Derivatives financial instruments	291.9	121.6	91.5	96.1	-31.0%	4.0%	83.9	103.5	109.0	4.3%	4.2%	
<b>Total equity and liabilities</b>	<b>4 317.5</b>	<b>5 281.4</b>	<b>3 107.6</b>	<b>2 443.8</b>	<b>-17.3%</b>	<b>100.0%</b>	<b>2 460.0</b>	<b>2 364.7</b>	<b>2 271.1</b>	<b>-2.4%</b>	<b>100.0%</b>	

## Personnel information

**Table 30.45 South African Post Office personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026	Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)		
	Number of approved funded posts	Number of posts on establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25			2025/26			2026/27		2027/28		2028/29						
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number			Cost	Unit cost
South African Post Office	6 046	6 046	10 732	1 521.8	0.1	6 046	1 483.5	0.2	5 924	1 385.8	0.2	5 924	1 441.2	0.2	5 924	1 498.9	0.3	-0.7%	100.0%
Salary level																			
1 – 6	5 419	5 419	9 642	1 103.5	0.1	5 419	1 137.7	0.2	5 301	1 057.8	0.2	5 301	1 100.2	0.2	5 301	1 144.2	0.2	-0.7%	89.5%
7 – 10	585	585	1 039	368.4	0.4	585	286.5	0.5	582	271.2	0.5	582	282.1	0.5	582	293.4	0.5	-0.2%	9.8%
11 – 12	20	20	35	26.8	0.8	20	21.5	1.1	18	18.0	1.0	18	18.7	1.0	18	19.5	1.1	-3.5%	0.3%
13 – 16	20	20	14	18.6	1.3	20	30.1	1.5	21	31.2	1.5	21	32.4	1.5	21	33.7	1.6	1.6%	0.4%
17 – 22	2	2	2	4.5	2.2	2	7.7	3.9	2	7.5	3.8	2	7.9	3.9	2	8.2	4.1	-	0.0%

1. Rand million.

## State Information Technology Agency

### Selected performance indicators

**Table 30.46 State Information Technology Agency performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of e-government services implemented per year	Revenue generation stream	Digital transformation across the state	100	100	100	4	5	6	6
Number of open innovation solutions commercialised per year	Revenue generation stream		3	4	5	5	5	5	5
Number of government departments using the Citizen SuperApp per year	Revenue generation stream		-1	-1	-1	2	4	6	6
Number of innovative products and services developed per year	Revenue generation stream		-1	-1	-1	2	4	6	6

1. No historical data available.

### Entity overview

The State Information Technology Agency was established through the State Information Technology Agency Act (1998) and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The agency is mandated to provide IT, information systems and related services to and on behalf of government departments and organs of state. This includes the provision and maintenance of transversal information, data processing systems and their associated services, the maintenance of secure information systems, and the execution of its functions according to approved policies and standards.

The national e-government strategy mandates the agency to develop secure and user-friendly digital platforms that enhance citizen access to government services, improve transparency and streamline service delivery. These platforms will ensure that citizens can interact with government services efficiently and securely, bridging the digital divide and promoting national connectivity. The agency will therefore focus on scaling up connectivity and mobility services over the medium term by increasing its investment in digitalisation of government services to position government on an integrated platform. This will involve integrating and streamlining different government systems with the aim of transforming public services and improving citizen interactions with government. This will also enable interconnectivity between departments and connectivity to the agency's cloud services, and make consuming internet services and transversal systems easier for departments.

As the implementation of strategic projects such as South Africa Connect, building secure cloud infrastructure, and the Gauteng Provincial Network broadband initiative to provide fast, affordable internet and free Wi-Fi is expected to require substantial capital investment, R2.3 billion over the MTEF period is earmarked for the acquisition of assets. As such, spending on goods and services accounts for an estimated 63 per cent

(R19.4 billion) of total expenditure over the medium term, increasing at an average annual rate of 17.3 per cent, from R4.9 billion in 2025/26 to R7.9 billion in 2028/29, mostly for the provision of IT services. Spending on compensation of employees accounts for an estimated 30.8 per cent (R9.5 billion) of total expenditure over the medium term as the agency requires highly skilled personnel. The agency is in the process of filling vacancies in an attempt to capacitate the business in line with its approved structure.

Revenue is generated by providing ICT infrastructure and services to government departments and other organs of state. It is expected to increase at an average annual rate of 14.1 per cent, from R8.6 billion in 2025/2026 to R12.7 billion in 2028/29, mostly due to a projected increase in the collection of service fees.

### Programmes/Objectives/Activities

**Table 30.47 State Information Technology Agency expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
Administration	1 526.7	1 962.8	2 110.1	2 184.7	12.7%	27.5%	2 407.3	2 661.8	2 806.2	8.7%	25.5%
Revenue generation stream	4 567.4	4 805.8	5 274.3	5 860.6	8.7%	72.5%	6 509.8	7 291.0	9 180.8	16.1%	74.5%
<b>Total</b>	<b>6 094.1</b>	<b>6 768.5</b>	<b>7 384.4</b>	<b>8 045.3</b>	<b>9.7%</b>	<b>100.0%</b>	<b>8 917.1</b>	<b>9 952.8</b>	<b>11 987.0</b>	<b>14.2%</b>	<b>100.0%</b>

### Statements of financial performance, cash flow and financial position

**Table 30.48 State Information Technology Agency statements of financial performance, cash flow and financial position**

Statement of financial performance											
	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26		2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29
R million											
<b>Revenue</b>											
<b>Non-tax revenue</b>	<b>6 624.8</b>	<b>7 140.2</b>	<b>7 799.0</b>	<b>8 560.6</b>	<b>8.9%</b>	<b>100.0%</b>	<b>9 495.2</b>	<b>10 626.0</b>	<b>12 724.3</b>	<b>14.1%</b>	<b>100.0%</b>
Sale of goods and services other than capital assets	6 425.0	6 900.3	7 507.5	8 372.2	9.2%	96.9%	9 293.1	10 408.3	12 495.7	14.3%	98.0%
Other sales	–	0.3	0.5	–	–	–	–	–	–	–	–
Other non-tax revenue	199.8	239.9	291.5	188.5	-1.9%	3.1%	202.1	217.7	228.6	6.7%	2.0%
<b>Total revenue</b>	<b>6 624.8</b>	<b>7 140.2</b>	<b>7 799.0</b>	<b>8 560.6</b>	<b>8.9%</b>	<b>100.0%</b>	<b>9 495.2</b>	<b>10 626.0</b>	<b>12 724.3</b>	<b>14.1%</b>	<b>100.0%</b>
<b>Expenses</b>											
<b>Current expenses</b>	<b>6 066.1</b>	<b>6 612.1</b>	<b>7 047.4</b>	<b>7 854.7</b>	<b>9.0%</b>	<b>97.5%</b>	<b>8 703.3</b>	<b>9 703.9</b>	<b>11 714.3</b>	<b>14.3%</b>	<b>97.6%</b>
Compensation of employees	2 057.1	2 166.4	2 375.5	2 621.1	8.4%	32.6%	2 897.2	3 218.1	3 379.0	8.8%	30.8%
Goods and services	3 824.5	4 236.5	4 531.8	4 906.0	8.7%	61.9%	5 442.3	6 079.3	7 908.5	17.3%	63.0%
Depreciation	184.5	204.0	140.1	327.7	21.1%	3.0%	363.8	406.5	426.8	9.2%	3.9%
Interest, dividends and rent on land	0.0	5.2	–	–	-100.0%	–	–	–	–	–	–
Transfers and subsidies	27.9	156.4	337.0	190.6	89.7%	2.5%	213.8	249.0	272.7	12.7%	2.4%
<b>Total expenses</b>	<b>6 094.1</b>	<b>6 768.5</b>	<b>7 384.4</b>	<b>8 045.3</b>	<b>9.7%</b>	<b>100.0%</b>	<b>8 917.1</b>	<b>9 952.8</b>	<b>11 987.0</b>	<b>14.2%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>530.7</b>	<b>371.7</b>	<b>414.6</b>	<b>515.3</b>	<b>-1.0%</b>		<b>578.1</b>	<b>673.2</b>	<b>737.3</b>	<b>12.7%</b>	

**Table 30.48 State Information Technology Agency statements of financial performance, cash flow and financial position (continued)**

Cash flow statement			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)	
Audited outcome						2025/26	2026/27	2027/28			2028/29
R million	2022/23	2023/24	2024/25	2025/26	2022/23 - 2025/26	2026/27	2027/28	2028/29	2025/26 - 2028/29	2026/27 - 2028/29	
<b>Cash flow from operating activities</b>	<b>389.4</b>	<b>238.8</b>	<b>(155.4)</b>	<b>2 207.3</b>	<b>78.3%</b>	<b>100.0%</b>	<b>752.6</b>	<b>690.1</b>	<b>631.2</b>	<b>-34.1%</b>	<b>100.0%</b>
<b>Receipts</b>											
<b>Non-tax receipts</b>	<b>7 436.7</b>	<b>7 647.8</b>	<b>8 021.0</b>	<b>8 895.7</b>	<b>6.2%</b>	<b>100.0%</b>	<b>10 328.0</b>	<b>12 020.2</b>	<b>12 621.2</b>	<b>12.4%</b>	<b>100.0%</b>
Sales of goods and services other than capital assets	7 300.9	7 473.1	7 842.6	8 786.2	6.4%	98.1%	10 213.5	11 900.6	12 495.7	12.5%	99.0%
Other tax receipts	135.8	174.7	178.5	109.5	-6.9%	1.9%	114.4	119.6	125.6	4.7%	1.0%
<b>Total receipts</b>	<b>7 436.7</b>	<b>7 647.8</b>	<b>8 021.0</b>	<b>8 895.7</b>	<b>6.2%</b>	<b>100.0%</b>	<b>10 328.0</b>	<b>12 020.2</b>	<b>12 621.2</b>	<b>12.4%</b>	<b>100.0%</b>
<b>Payment</b>											
<b>Current payments</b>	<b>7 047.3</b>	<b>6 769.5</b>	<b>7 431.9</b>	<b>6 620.5</b>	<b>-2.1%</b>	<b>95.0%</b>	<b>9 361.6</b>	<b>11 081.1</b>	<b>11 728.6</b>	<b>21.0%</b>	<b>97.8%</b>
Compensation of employees	2 085.9	2 166.4	2 375.7	2 621.1	7.9%	31.5%	2 897.2	3 218.1	3 379.0	8.8%	28.9%
Goods and services	4 961.4	4 597.9	5 045.1	3 999.4	-6.9%	63.4%	6 464.4	7 863.0	8 349.5	27.8%	68.9%
Interest and rent on land	-	5.2	11.0	-	-	0.1%	-	-	-	-	-
<b>Transfers and subsidies</b>	<b>-</b>	<b>639.5</b>	<b>744.5</b>	<b>67.9</b>	<b>-</b>	<b>5.0%</b>	<b>213.8</b>	<b>249.0</b>	<b>261.4</b>	<b>56.7%</b>	<b>2.2%</b>
<b>Total payments</b>	<b>7 047.3</b>	<b>7 409.0</b>	<b>8 176.4</b>	<b>6 688.4</b>	<b>-1.7%</b>	<b>100.0%</b>	<b>9 575.4</b>	<b>11 330.1</b>	<b>11 990.0</b>	<b>21.5%</b>	<b>100.0%</b>
<b>Net cash flow from investing activities</b>	<b>(152.4)</b>	<b>(424.4)</b>	<b>(423.2)</b>	<b>(1 000.0)</b>	<b>87.2%</b>	<b>100.0%</b>	<b>(750.0)</b>	<b>(750.0)</b>	<b>(787.5)</b>	<b>-7.7%</b>	<b>100.0%</b>
Acquisition of property, plant, equipment and intangible assets	(85.0)	(390.4)	(347.7)	(1 000.0)	127.4%	91.2%	(750.0)	(750.0)	(787.5)	-7.7%	100.0%
Acquisition of software and other intangible assets	(67.4)	(34.0)	(75.5)	-	-100.0%	8.8%	-	-	-	-	-
<b>Net cash flow from financing activities</b>	<b>(27.0)</b>	<b>(32.5)</b>	<b>(22.7)</b>	<b>-</b>	<b>-100.0%</b>	<b>100.0%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Repayment of finance leases	(27.0)	(32.5)	(22.7)	-	-100.0%	100.0%	-	-	-	-	-
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>210.0</b>	<b>(218.1)</b>	<b>(601.3)</b>	<b>1 207.3</b>	<b>79.1%</b>	<b>100.0%</b>	<b>2.6</b>	<b>(59.9)</b>	<b>(156.3)</b>	<b>-150.6%</b>	<b>100.0%</b>
<b>Statement of financial position</b>											
Carrying value of assets	1 258.8	1 572.8	1 699.0	2 310.8	22.4%	27.7%	2 947.0	3 340.2	3 507.2	14.9%	39.9%
<i>of which:</i>											
<i>Acquisition of assets</i>	<i>(85.0)</i>	<i>(390.4)</i>	<i>(347.7)</i>	<i>(1 000.0)</i>	<i>127.4%</i>	<i>100.0%</i>	<i>(750.0)</i>	<i>(750.0)</i>	<i>(787.5)</i>	<i>-7.7%</i>	<i>100.0%</i>
Investments	-	5.6	42.4	-	-	0.2%	-	-	-	-	-
Inventory	13.3	13.4	10.7	-	-100.0%	0.2%	-	-	-	-	-
Receivables and prepayments	1 299.6	2 170.3	3 236.2	2 640.7	26.7%	37.8%	2 797.4	3 051.8	3 204.4	6.7%	36.9%
Cash and cash equivalents	2 437.8	2 219.7	1 618.3	1 908.0	-7.8%	33.1%	1 910.6	1 850.7	1 943.2	0.6%	23.2%
Taxation	219.0	-	53.6	-	-100.0%	1.1%	-	-	-	-	-
Statutory receivables	0.9	-	-	-	-100.0%	-	-	-	-	-	-
<b>Total assets</b>	<b>5 229.3</b>	<b>5 981.8</b>	<b>6 660.2</b>	<b>6 859.5</b>	<b>9.5%</b>	<b>100.0%</b>	<b>7 655.0</b>	<b>8 242.7</b>	<b>8 654.8</b>	<b>8.1%</b>	<b>100.0%</b>
Accumulated surplus/(deficit)	3 358.9	3 715.2	4 129.8	4 791.7	12.6%	64.7%	5 369.8	6 043.0	6 345.1	9.8%	72.3%
Capital and reserves	627.3	627.3	627.3	627.3	-	10.1%	627.3	627.1	658.4	1.6%	7.8%
Finance lease	113.0	114.7	31.6	-	-100.0%	1.0%	-	-	-	-	-
Deferred income	221.9	280.3	502.7	293.5	9.8%	5.2%	293.5	293.5	308.2	1.6%	3.6%
Trade and other payables	719.2	971.0	1 016.7	889.9	7.4%	14.5%	1 108.1	1 022.9	1 074.0	6.5%	13.1%
Taxation	55.1	136.8	209.2	107.2	24.9%	2.1%	107.2	107.2	112.6	1.6%	1.3%
Provisions	133.9	125.9	132.4	136.7	0.7%	2.1%	135.3	137.1	143.9	1.7%	1.7%
Derivatives financial instruments	-	10.5	10.5	13.2	-	0.1%	13.7	12.0	12.6	-1.5%	0.2%
<b>Total equity and liabilities</b>	<b>5 229.3</b>	<b>5 981.8</b>	<b>6 660.2</b>	<b>6 859.5</b>	<b>9.5%</b>	<b>100.0%</b>	<b>7 655.0</b>	<b>8 242.7</b>	<b>8 654.8</b>	<b>8.1%</b>	<b>100.0%</b>

**Personnel information**

**Table 30.49 State Information Technology Agency personnel numbers and cost by salary level**

State Information Technology Agency	Number of posts estimated for 31 March 2026		Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/ Total (%)			
	Number of approved funded posts	Number of posts on establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25		2025/26		2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29					
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number					Cost	Unit cost	
<b>Salary level</b>	<b>3 736</b>	<b>3 736</b>	<b>3 736</b>	<b>2 375.5</b>	<b>0.6</b>	<b>3 736</b>	<b>2 621.1</b>	<b>0.7</b>	<b>3 736</b>	<b>2 897.2</b>	<b>0.8</b>	<b>3 736</b>	<b>3 218.1</b>	<b>0.9</b>	<b>3 736</b>	<b>379.0</b>	<b>0.9</b>	-	<b>100.0%</b>
1 - 6	711	711	711	233.2	0.3	711	305.6	0.4	711	465.9	0.7	711	665.9	0.9	711	699.2	1.0	-	19.0%
7 - 10	2 207	2 207	2 207	1 129.7	0.5	2 207	1 304.2	0.6	2 207	1 369.4	0.6	2 207	1 437.8	0.7	2 207	509.7	0.7	-	59.1%
11 - 12	499	499	499	514.2	1.0	499	517.2	1.0	499	543.1	1.1	499	570.2	1.1	499	598.7	1.2	-	13.4%
13 - 16	309	309	309	470.3	1.5	309	465.8	1.5	309	489.1	1.6	309	512.9	1.7	309	538.5	1.7	-	8.3%
17 - 22	10	10	10	28.1	2.8	10	28.3	2.8	10	29.7	3.0	10	31.2	3.1	10	32.8	3.3	-	0.3%

1. Rand million.

## Universal Service and Access Agency of South Africa

### Entity overview

The Universal Service and Access Agency of South Africa was established in terms of section 80 of the Electronic Communications Act (2005) as a statutory body and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The agency's main aim is to promote universal access to telecommunications and digital services, especially in underserved and rural communities. Section 82 of the act mandates the agency to provide policy and regulatory advisory services to the minister and the sector regulator to make policy and regulatory proclamations.

The agency plans to design and establish an evidence-based research programme over the medium term to fulfil its policy and regulatory functions. It will also aim to strengthen its monitoring and evaluation to assess progress in implementing policy programmes and projects, and to evaluate the extent to which the national goal of bridging gaps in digital access gaps is met. The agency will continue to manage the Universal Service and Access Fund to ensure it reaches the intended beneficiaries.

The agency's budget is used for costs related to its mandate to administer the fund. Expenditure is expected to decrease at an average annual rate of 8 per cent, from R122.4 million in 2025/26 to R95.2 million in 2028/29, due to higher spending in 2025/26 as a result of surplus funds retained with approval from National Treasury for cloud maintenance, software and equipment. Spending on compensation of employees is expected to account for 69 per cent (R190.6 million) of total expenditure over the MTEF period.

The agency expects to derive its entire budget over the medium term through transfers from the department. These are expected to increase at an average annual rate of 3.7 per cent, from R85.3 million in 2025/26 to R95.2 million in 2028/29.

### Programmes/Objectives/Activities

**Table 30.50 Universal Service and Access Agency of South Africa expenditure trends and estimates by programme/objective/activity**

	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26				2022/23 - 2025/26	2026/27	2027/28		
R million												
Administration	217.3	86.2	88.7	122.4	-17.4%	100.0%	88.8	92.3	95.2	-8.0%	100.0%	
<b>Total</b>	<b>217.3</b>	<b>86.2</b>	<b>88.7</b>	<b>122.4</b>	<b>-17.4%</b>	<b>100.0%</b>	<b>88.8</b>	<b>92.3</b>	<b>95.2</b>	<b>-8.0%</b>	<b>100.0%</b>	

### Statements of financial performance, cash flow and financial position

**Table 30.51 Universal Service and Access Agency of South Africa statements of financial performance**

Statement of financial performance	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2022/23	2023/24	2024/25	2025/26				2022/23 - 2025/26	2026/27	2027/28		
R million												
<b>Revenue</b>												
Non-tax revenue	15.6	12.1	3.1	–	-100.0%	8.4%	–	–	–	–	–	–
Other non-tax revenue	15.6	12.1	3.1	–	-100.0%	8.4%	–	–	–	–	–	–
Transfers received	86.0	82.7	81.7	85.3	-0.3%	91.6%	88.8	92.3	95.2	3.7%	100.0%	
<b>Total revenue</b>	<b>101.6</b>	<b>94.7</b>	<b>84.8</b>	<b>85.3</b>	<b>-5.7%</b>	<b>100.0%</b>	<b>88.8</b>	<b>92.3</b>	<b>95.2</b>	<b>3.7%</b>	<b>100.0%</b>	
<b>Expenses</b>												
Current expenses	96.3	86.2	88.7	122.4	8.3%	76.5%	88.8	92.3	95.2	-8.0%	100.0%	
Compensation of employees	67.1	57.0	56.0	72.3	2.6%	49.0%	61.2	63.7	65.7	-3.2%	69.0%	
Goods and services	28.6	28.4	31.9	50.0	20.5%	27.0%	27.6	28.7	29.5	-16.1%	31.0%	
Depreciation	0.6	0.6	0.7	–	-100.0%	0.4%	–	–	–	–	–	–
Interest, dividends and rent on land	–	0.1	0.2	–	–	0.1%	–	–	–	–	–	–
Transfers and subsidies	121.0	–	–	–	-100.0%	23.5%	–	–	–	–	–	–
<b>Total expenses</b>	<b>217.3</b>	<b>86.2</b>	<b>88.7</b>	<b>122.4</b>	<b>-17.4%</b>	<b>100.0%</b>	<b>88.8</b>	<b>92.3</b>	<b>95.2</b>	<b>-8.0%</b>	<b>100.0%</b>	
<b>Surplus/(Deficit)</b>	<b>(115.7)</b>	<b>8.6</b>	<b>(3.9)</b>	<b>(37.0)</b>	<b>-31.6%</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>-100.0%</b>		

## Personnel information

**Table 30.52 Universal Service and Access Agency of South Africa personnel numbers and cost by salary level**

Number of posts estimated for 31 March 2026			Number and cost <sup>1</sup> of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/ Total (%)			
Number of approved funded posts	Number of posts on establishment	70	Actual			Revised estimate			Medium-term expenditure estimate										
			2024/25			2025/26			2026/27		2027/28		2028/29		2025/26 - 2028/29	2026/27 - 2028/29			
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Universal Service and Access Agency of South Africa			73	56.0	0.8	70	72.3	1.0	67	61.2	0.9	67	63.7	1.0	67	65.7	1.0	-1.4%	100.0%
Salary level	70	70	73	56.0	0.8	70	72.3	1.0	67	61.2	0.9	67	63.7	1.0	67	65.7	1.0	-1.4%	100.0%
1 – 6	12	12	15	3.4	0.2	12	3.6	0.3	9	2.4	0.3	9	2.5	0.3	9	2.6	0.3	-9.1%	13.4%
7 – 10	27	27	27	16.1	0.6	27	21.2	0.8	27	18.7	0.7	27	19.5	0.7	27	20.0	0.7	–	40.3%
11 – 12	15	15	15	14.7	1.0	15	19.2	1.3	15	16.6	1.1	15	17.0	1.1	15	17.2	1.1	–	22.4%
13 – 16	16	16	16	21.8	1.4	16	28.3	1.8	16	23.6	1.5	16	24.6	1.5	16	25.8	1.6	–	23.9%

1. Rand million.

## Universal Service and Access Fund

### Selected performance indicators

**Table 30.53 Universal Service and Access Fund performance indicators by programme/objective/activity and related outcome**

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Number of subsidised connected sites funded in line with the approved broadband funding model per year	Broadband infrastructure and connectivity to underserved and unserved areas	Increased infrastructure investment, access and efficiency	0	412	500	300	300	300	300
Number of underserved areas with access to reliable digital communication, infrastructure and broadband services	Broadband infrastructure and connectivity to underserved and unserved areas		-1	-1	-1	16	18	20	22
Percentage availability per year on all verified connected sites	Broadband infrastructure and connectivity to underserved and unserved areas		-1	-1	-1	80%	80%	80%	80%
Subsidised installations funded in line with the approved broadcasting digital migration funding model per year	Broadcasting digital migration programme		58 380	87 532	315 106	227 574	-2	-2	-2

1. No historical data available.

2. Project concluded.

### Entity overview

The Universal Service and Access Fund was established in terms of section 89(1) of the Electronic Communications Act (2005), as amended, and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The fund's sole mandate is to subsidise ICT equipment and services, and electronic communications and broadcasting networks for people in underserved areas. It is managed by the Universal Service and Access Agency of South Africa and is financed by contributions from all telecommunications licensees except community broadcasting service licensees.

The fund will focus on 2 priority projects over the medium term: broadcasting digital migration, and the deployment of broadband infrastructure and connectivity in public access facilities in underserved areas. These projects seek to bring broadband and broadcasting services closer to beneficiaries who would not be able to access them without financial support from the fund. To implement the broadcasting digital migration project, the fund will continue to subsidise indigent households that have applied and qualified for set-top boxes. This will continue to all provinces, including the 5 provinces in which the analogue signal has been switched off and the 4 priority provinces in which the switch-off has not yet concluded. The project will be funded through the retention of surplus funds, for which approval was granted by National Treasury in 2025/26, enabling R2.2 billion to be spent on these projects. Further approvals will be requested if required.

The fund will also continue to construct and extend broadband network infrastructure in underserved areas identified by the Independent Communications Authority of South Africa. Over the medium term, R168.7 million is projected to be spent on these projects to provide a targeted 60 underserved areas with access to reliable digital communication, infrastructure and broadband services.

The sharp decrease in expenditure over the period ahead is due to the approved retention of surplus funds in 2025/26. The fund is expected to derive all of its revenue, amounting to an estimated R178 million over the medium term, through transfers from the department. Revenue is expected to increase at an average annual rate of 3.7 per cent, from R55 million in 2025/27 to R61.3 million in 2028/29.

### Programmes/Objectives/Activities

**Table 30.54 Universal Service and Access Fund expenditure trends and estimates by programme/objective/activity**

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
Administration	9.2	7.8	10.6	14.9	17.5%	1.2%	3.0	3.1	3.2	-39.9%	5.2%
Broadband infrastructure and connectivity to underserved and unserved areas	49.9	146.2	162.2	399.0	100.0%	20.7%	54.2	56.4	58.1	-47.4%	94.8%
Broadcasting digital migration programme	162.0	234.2	551.2	1 906.7	127.5%	78.1%	–	–	–	-100.0%	–
<b>Total</b>	<b>221.1</b>	<b>388.2</b>	<b>724.0</b>	<b>2 320.6</b>	<b>119.0%</b>	<b>100.0%</b>	<b>57.2</b>	<b>59.5</b>	<b>61.3</b>	<b>-70.2%</b>	<b>100.0%</b>

### Statements of financial performance, cash flow and financial position

**Table 30.55 Universal Service and Access Fund statements of financial performance**

#### Statement of financial performance

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2022/23	2023/24	2024/25				2025/26	2022/23 - 2025/26	2026/27		
R million											
<b>Revenue</b>											
Non-tax revenue	159.4	230.8	214.7	–	-100.0%	67.0%	–	–	–	–	–
Other non-tax revenue	159.4	230.8	214.7	–	-100.0%	67.0%	–	–	–	–	–
Transfers received	126.2	64.3	52.6	55.0	-24.2%	33.0%	57.2	59.5	61.3	3.7%	100.0%
<b>Total revenue</b>	<b>285.6</b>	<b>295.1</b>	<b>267.3</b>	<b>55.0</b>	<b>-42.3%</b>	<b>100.0%</b>	<b>57.2</b>	<b>59.5</b>	<b>61.3</b>	<b>3.7%</b>	<b>100.0%</b>
<b>Expenses</b>											
Current expenses	9.2	7.8	10.6	14.9	17.5%	1.2%	3.0	3.1	3.2	-39.9%	5.2%
Goods and services	9.1	7.8	7.6	14.9	18.0%	1.1%	3.0	3.1	3.2	-39.9%	5.2%
Interest, dividends and rent on land	0.1	–	3.0	–	-100.0%	0.1%	–	–	–	–	–
Transfers and subsidies	211.9	380.4	713.5	2 305.8	121.6%	98.8%	54.2	56.4	58.1	-70.7%	94.8%
<b>Total expenses</b>	<b>221.1</b>	<b>388.2</b>	<b>724.0</b>	<b>2 320.6</b>	<b>119.0%</b>	<b>100.0%</b>	<b>57.2</b>	<b>59.5</b>	<b>61.3</b>	<b>-70.2%</b>	<b>100.0%</b>
<b>Surplus/(Deficit)</b>	<b>64.5</b>	<b>(93.0)</b>	<b>(456.7)</b>	<b>(2 265.6)</b>	<b>-427.5%</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>-100.0%</b>	